Introduction

The Hospital Based Home Care (HBHC) software package includes data entry/editing capabilities, electronic record transmission to Austin using MailMan, and report generation.

The software package was developed to allow local entry and verification of HBHC related patient data and phase out the centralized data entry of all HBHC data by Austin. The "local" database structure gives the HBHC Program greater accountability for the integrity of their data, thus eliminating the manual correction cycle required to resolve a data entry error at Austin.

Each site will transmit complete records of HBHC patient information to Austin for processing. Austin will continue to generate the same HBHC quarterly reports; only the source of data will have changed.

Having their database online locally provides report generation capabilities not currently available to the HBHC Programs. The quality of care should improve due to more timely patient information.

Additional HBHC software package documentation may be found in the following manuals: HBHC Installation Guide, HBHC Technical Manual, and HBHC Package Security Guide.

Introduction

Orientation

This software package uses the mandated VA FileMan conventions which are explained in separate publications of the San Francisco ISC, USER's GUIDE TO COMPUTING, and the VA FILEMAN USER MANUAL. For further assistance, contact your local ISC.

Package Conventions

Convention	Represents
RET>	press return or enter key
bolded text	user's response to a prompt.
^	used for exiting an option or prompt

Package Conventions

Package Management

There are no known legal requirements associated with the HBHC software package.

File access and security key information is included in the HBHC Package Security Guide. Additional information is provided in the HBHC Technical Manual.

Application Coordinator Definition

The term "Application Coordinator" as used in connection with the HBHC software package is somewhat different from the standard usage. The HBHC Program is not a "service". It is a "program" that functions much like a service.

Each HBHC Program has a Program Director, who performs all administrative duties related to the HBHC Program. It is recommended the Program Director should select the person who is to assume the application coordinator responsibilities for the HBHC software package.

All references to application coordinator contained within the documentation are meant to indicate the person designated by the HBHC Program Director.

Package Management

Package Operation

The HBHC software package is designed to be user friendly and simple to use. Online help is available for all fields and options, and may be accessed by entering one to three question marks ("?") at any field or select option prompt.

There are many tasks being performed "behind the scenes" to make interaction with the software package simple and easy. Some data entry examples:

- Patient demographic information from the MAS Patient file is displayed as default values for evaluation data fields
- Duplicate data entry of some visit information has been eliminated by automatic visit file updating
- Data fields only accept valid responses (e.g., codes 1 thru 3, and 9 are valid, other answers are rejected)
- Admission data is displayed as default values for corresponding discharge data fields
- Informational messages are included to guide the user

The following pages should provide the user with all information necessary to competently and comfortably operate the HBHC software package.

Package Startup

Steps 1 thru 5 are performed at the time of package installation and are included for reference only.

Step 1

The HBHC Application Coordinator completes a list of all clinics used for HBHC visits. The clinic worksheet located in the Installation Guide is used.

Step 2

The Application Coordinator will complete a list of the States that their Hospital Based Home Care program services. This list should then be submitted to the IRM so that they may populate the HBHC Valid State file.

Step 3

The Application Coordinator determines the value for the Package Startup Date system parameter field.

Note: The Package Startup Date parameter is IMPORTANT.
Once entered, this date CANNOT be changed.

The Package Startup Date is the "changeover" date for switching from paper visit logs being mailed, to "electronic transmission" of visit records to Austin. This is an either/or situation. Paper visit logs should not be mailed for data entry by Austin, if electronic transmission, of the same visit records, is to occur. This would duplicate the visit workload at Austin, since Austin has no duplicate record check available for visit information.

Admission and Discharge records do not use the Package Startup Date parameter. All evaluation/admission (and eventually discharge) records entered in the HBHC database will be transmitted to Austin. Austin checks for duplicate admission/discharge records. The initial transmission to Austin by each site will result in many admission records being rejected as duplicate, because there will already be a previous entry by using paper admission forms. This works as intended, with the Austin rejections expected.

Package Startup (continued)

Step 4

The Application Coordinator determines the value to be entered for the Number of Visit Days to Scan system parameter field.

The Number of Visit Days to Scan parameter controls the number of days processed and automatically written to the HBHC Visit file by the Make Appointment option. This field may be edited as needed by the Application Coordinator.

The smallest number of days that will be workable for HBHC data entry procedures is entered. (e.g., If visit data is entered primarily on a daily basis, 7 is entered. Thirty-five is entered if visit data is only updated monthly.)

This parameter also determines the date range of visits that are displayed for selection by the Visit Data Entry option. (See HBHC Information System Menu section for menu illustration.)

Step 5

The following files are populated using options located on the HBHC Manager Menu:

- Team File Data Entry option

Data should be entered into this file first, since the HBHC Provider file references it. This file contains 1 field, Team Name.

- Provider File Data Entry option

This file contains the following fields: Provider Number (this is the HBHC provider number), Provider Name, Degree, Grade/Step, FTEE on HBHC, and HBHC Team.

Once the Provider file is complete, run the HBHC Provider File Report option to check for data entry accuracy.

Package Startup (continued)

- Clinic File Data Entry

This file contains 1 field, Clinic Name. These clinics must exist in the Hospital Location file. All HBHC clinics listed on the clinic worksheet should be included.

- The package is now ready for use.

Step 6

Getting Started, Data Entry Overview

This step is intended as an overview ONLY. Please read the detailed instructions before using the options for data entry. (See table of contents for specific option page numbers.)

- Use the Evaluation/Admission Data Entry option to enter all active (currently admitted, but not discharged) patients into the HBHC database.
- The Make Appointment [HBHC APPOINTMENT] option mimics the MAS Make Appointment [SDM] option. All sites enter visit data using the MAS Make Appointment [SDM] option to receive workload credit. The HBHC APPOINTMENT option operates identically to the MAS option, with an additional capability added to update the HBHC Visit file. Patient name, appointment date/time, and clinic name are automatically entered in the HBHC Visit file.

Use the Make Appointment [HBHC APPOINTMENT] option to enter visits NOT previously entered via the MAS [SDM] option. All visits included must have dates AFTER the Package Startup Date system parameter date.

- The Visit Data Entry option is used to complete the visit information. The option prompts for provider, type of visit, and comments.
- Please refer to individual option sections, including sample session examples, for detailed information on operation of all software package options.

HBHC Information System Menu

This is the main software package menu and contains all HBHC Information system options. All HBHC users may be assigned this menu. The Reports Menu can be assigned by itself, if printed reports are the only capabilities of the software package needed by a user.

HBHC Information System Menu

Make Appointment Cancel Appointment Evaluation/Admission Data Entry Visit Data Entry Discharge Data Entry Reports Menu ...

Transmission Menu ... Locked: HBHC TRANSMIT

Manager Menu ... Locked: HBHC MANAGER

Reports Menu ...

Evaluation/Admission Data Report by Patient (80)

Patient Visit Data Report (80)

Discharge Data Report by Patient (80)

Episode of Care/Length of Stay Report (80)

Program Census Report (80)

Team Census Report (80)

Case Manager Census Report (132)

Provider Census Report (132)

Admissions/Discharges by Date Range Report (132)

Visit Data by Date Range Report (80)

QA Indicator Report (80)

Transmission Menu ...

Build/Verify Transmission File Form Errors Report (80) Edit Form Errors Data Transmit File to Austin

Manager Menu ...

System Parameters Edit
Provider File Data Entry
Clinic File Data Entry
Team File Data Entry
HBHC Provider File Report (132)
Re-Transmit File to Austin

HBHC Information System Menu (continued)

Transmission and Manager menu access is controlled by the HBHC TRANSMIT and HBHC MANAGER security keys respectively. Only users responsible for data transmission to Austin and the Application Coordinator should hold the HBHC TRANSMIT security key. The HBHC MANAGER security key should only be needed by the Application Coordinator.

Online help is available for all fields and options and may be accessed by entering 1 to 3 question marks ("?") at any field or select option prompt.

The function and usage of each menu option is described in detail, including sample data entry sessions and reports, on the following pages. (See table of contents for specific option page numbers.)

Make Appointment Option

This option mimics the MAS Make Appointment [SDM] option. The only difference between the Make Appointment [HBHC APPOINTMENT] option and MAS's SDM option is an exit action that occurs upon exit from the HBHC APPOINTMENT option. The exit action program updates the HBHC Visit file with patient name, appointment date/time, and clinic name information entered via the Make Appointment option. This eliminates duplicate data entry, since all hospitals must enter their appointment data using the MAS central scheduling options to obtain workload credit.

It is important that the HBHC APPOINTMENT option be used instead of the SDM option for entering appointment information, if the user has both options available within their menu structure. The automatic visit file updating performed by this option is the only method available for adding patients to the HBHC Visit file. LAYGO (Learn As You GO) is not allowed.

Only appointment data from clinics included in the HBHC Clinic file will be added to the HBHC Visit file.

The "Number of Visit Days to Scan" system parameter value controls the date range of visits processed for addition to the HBHC Visit file. (e.g., If the parameter is set to 7, the previous 7 days worth of data is added.) This system parameter is a number between 7 and 365. It may be changed as needed by the Application Coordinator, using the "System Parameters Edit" option located on the Manager Menu.

A sample data entry session follows.

Make Appointment Option Sample Session

```
Select HBHC Information System Menu Option: Make Appointment
Select CLINIC: HBHC SOCIAL WORK
Select PATIENT NAME: BLUE, ANN
                                   1-10-25
                                               999999999 NSC VETERAN
APPOINTMENT TYPE: REGULAR// <RET>
DISPLAY PENDING APPOINTMENTS: NO// <RET>
         PATIENT NOT ENROLLED IN CLINIC!
         WANT TO ENROLL HER IN HBHC SOCIAL WORK? <RET>
WANT TO SCHEDULE PATIENT FOR CONSULT? Y (YES)
DISPLAY CLINIC AVAILABILITY STARTING WHEN: <RET>
15 MINUTE APPOINTMENTS
DATE/TIME: 01/15/93@1000 (JAN 15, 1993@10:00)
  15 MINUTE APPOINTMENT MADE
WANT PATIENT NOTIFIED OF LAB, X-RAY, OR EKG STOPS? NO// <RET>
 OTHER INFO: <RET>
Select CLINIC: <RET>
Adding entries to the visit file...
...SORRY, JUST A MOMENT PLEASE...
```

The "Adding entries" and "SORRY," messages above are displayed while the software package is updating the visit file. The time needed to update the visit file varies with the amount of data being processed. Please be patient, this may take a few moments.

Cancel Appointment Option

This option mimics the MAS Cancel Appointment [SD CANCEL APPOINTMENT] option. The only difference between the Cancel Appointment [HBHC CANCEL APPOINTMENT] option and MAS's SD CANCEL APPOINTMENT option is an exit action that occurs upon exit from the HBHC CANCEL APPOINTMENT option. The exit action runs a program that updates the HBHC Visit file with appointment status (e.g., cancellation, no-show, etc.; hereafter referred to as cancellation) information entered via the Cancel Appointment option. This eliminates duplicate data entry, and keeps workload data accurate, since all hospitals must use the MAS central scheduling options to report workload.

It is important that the HBHC CANCEL APPOINTMENT option be used instead of the SD CANCEL APPOINTMENT option for entering cancellation information, if the user has both options available within their menu structure. The automatic visit file updating performed by the exit action on this option is the only method available for cancellation of appointments within the HBHC Visit file.

Should the user erroneously enter appointment cancellation data via the MAS SD CANCEL APPOINTMENT option, all is not lost. Simply select the Cancel Appointment [HBHC CANCEL APPOINTMENT] option, enter <RET> or ^ at the Select PATIENT NAME: prompt. The "Updating entries in the visit file" and "...HMMM, LET ME PUT YOU ON "HOLD" FOR A SECOND..." messages displayed indicate the exit action program is updating the HBHC Visit file.

The date range of appointment cancellation data updated in the HBHC Visit file is controlled by the "Number of Visit Days to Scan" system parameter. (e.g., If parameter is set to 7, previous 7 days worth of data is updated.) This system parameter is a number between 7 and 365. The Application Coordinator can use the System Parameters Edit option on the Manager Menu to change this parameter as needed.

A sample data entry session follows.

Cancel Appointment Option Sample Session

Select HBHC Information System Menu Option: Cancel Appointment

Select PATIENT NAME: BLUE, ANN 1-10-25 999999999 NSC VETERAN

DO YOU WANT TO CANCEL (P)AST OR (F)UTURE APPOINTMENTS? F// P

APPOINTMENTS CANCELLED BY (P)ATIENT OR BY (C)LINIC? P// <RET>

Select CANCELLATION REASONS NAME: OTHER

CANCELLATION REMARKS: <RET>

READY TO CANCEL PREVIOUS APPTS

DISPLAY APPTS STARTING WITH DATE: FIRST// 1/15/93

(1) JAN 15, 1993 10:00 AM (15 MINUTES) HBHC SOCIAL WORK

SELECT APPOINTMENTS TO BE CANCELLED: 1

1 Appointment cancelled

DO YOU WISH TO REBOOK ANY APPOINTMENT(S) THAT YOU HAVE CANCELLED? NO// YES

PLEASE NOTE THAT YOU MUST ENTER A DEVICE TO AUTO-REBOOK

DEVICE TO OUTPUT REBOOKED APPT(S). :HOME// <RET>

(1) JAN 15, 1993 10:00 AM (15 MINUTES) HBHC SOCIAL WORK

Max days for rebooking= 30

SELECT APPOINTMENT(S) TO BE REBOOKED: 1

IN TEST CLINIC

START REBOOKING FROM WHAT DATE: FEB 15, 1993// <RET>

CANCELLED AND AUTO-REBOOKED REPORT JAN 15, 1993

FOR: BLUE, ANN

SSN: 9999999999

CANCELLED BY: LOTTA, JOHN

CLINIC CANCELLED APPT. NEW DATE

HBHC SOCIAL WORK JAN 15, 1993 at 10:00 AM FEB 17, 1993 at 10:00 AM

Cancel Appointment Option Sample Session (continued)

```
1 Appointment rebooked

DO YOU WISH TO PRINT LETTERS FOR THE CANCELLED APPOINTMENT(S)? NO// <RET>
Select PATIENT NAME: <RET>

Updating entries in the visit file...
...HMMM, LET ME PUT YOU ON "HOLD" FOR A SECOND...
```

The "Updating entries" and "HMMM," messages above are displayed while the software package is updating the visit file. The time needed to update the visit file varies with the amount of data being processed. Please be patient, this may take a few moments.

Evaluation/Admission Data Entry Option

This option is used for entering/editing all evaluation/admission data (also known as Form 3; hereafter called admission) in the HBHC PATIENT File.

The patient selected for addition to the HBHC PATIENT File must exist in the MAS PATIENT File. LAYGO is not allowed on the MAS PATIENT File.

A "complete" episode of care consists of both an admission and a discharge, with each episode being a separate HBHC Patient file record. A patient can have more than one episode of care record. The software package will NOT allow the creation of an additional episode of care until the patient has been discharged from the previous episode.

A complete episode of care record should ONLY be edited if data correction is needed. Selection of an existing record is inappropriate if the user's intention is to create an additional episode of care. The "*** Record contains Discharge data indicating a Complete Episode of Care ***" message is displayed to remind the user the record may have been selected in error.

To create another episode of care for the same patient requires using the FileMan convention of enclosing the patient's name in double quotes at the Select HBHC PATIENT NAME: prompt (e.g., "last name, first name"). This informs FileMan that you wish to create another record in the HBHC PATIENT File for the same patient.

Patient demographic information is pulled from the MAS PATIENT File whenever possible to simplify data entry. The patient's Birth Year, Sex, and Race are required fields in the MAS PATIENT File. If this data is incorrect, MAS needs to be contacted for correction. It cannot be edited by HBHC personnel.

State Code, County Code, ZIP Code, Eligibility @ Evaluation, Period of Service, and Marital Status @ Evaluation information from the MAS Patient file is displayed as a default field value. Simply press <RET> if the default is valid, or type in the correct field information.

Evaluation/Admission Data Entry Option (continued)

The user may ^ exit from the data entry process and return to the menu at any field prompt. Field jumping is disallowed due to branching logic contained within the data entry process. (e.g., If "Reject from HBHC (2)" is entered at the "Admit/Reject Action" prompt, the admission data fields are bypassed or branched around and no prompts for those fields are displayed.)

A sample data entry session follows.

Evaluation/Admission Data Entry Option Sample Session

Select HBHC Information System Menu Option: Evaluation/Admission Data Entry

St	tep Prompt:	If User Answers With Pro	oceed to Step
1	Select HBHC	PATIENT NAME: - "new" HBHC patient name	2
		- "new" last 4 digits of patient SSN	2
		- "new" first character of patient las	t
		name and last 4 digits of pati	ent
		SSN	2
		- "current" HBHC patient name	4
		- "current" last 4 digits of patient	
		SSN	4
		- "current" first character of patient	
		last name and last 4 digits of	
		patient SSN	4
		- ^ Or <ret></ret>	Done

Note: Eventually, after the software package has been used for a while, the need to add additional episode of care records for a patient will arise. To create another episode of care requires using the FileMan convention of enclosing the patient's name in double quotes at the Select PATIENT NAME: prompt (e.g., "lastname,firstname"). The double quotes inform FileMan that you wish to create another record in the HBHC Patient file for the same patient.

2	ARE YOU ADDING "PATIENT, BRAND NEW"	, AS A NEW HBHC	PATIENT (THE	nnTH)?
	- Y (es)			3
	\mathbf{N} (\circ)			1
	- ^ OΓ <re< td=""><td>T></td><td></td><td>1</td></re<>	T>		1
3	HBHC PATIENT EVALUATION DATE: - any valid	l date between 1	/1/1977 and	4
Ev	valuation Date must be prior to or s		ission Date.	-
4	*** Record contains Discharge dat Care ***	a indicating a	Complete Episc	ode of

This message is displayed if Discharge data has been entered for this episode of care. The message is a reminder the record is considered to be complete and may have been selected in error. This record should only be edited if correction of existing data is needed. Selection of this record is inappropriate if the user's intention is to create an additional episode of care. The user proceeds to step 5 or step 6, based on whether the record has been transmitted.

Evaluation/Admission Data Entry Option Sample Session (continued)

Step	Prompt:	If User Answers With	Proceed to Step				
	ransmit Status Flag o you wish to reset	must be reset before editing the flag? NO// - Y(es) - N(o) - ^ or <ret></ret>	6 1 1				
the fi you v recor Statu Aust	This message is displayed if the record has been transmitted to Austin. Resetting the flag allows the user to edit any data in the record. Answering "Yes" to the "Do you wish to reset the Flag?" prompt automatically generates a Form 6 Correction record to be included in the next transmission to Austin, and resets the Transmit Status Flag to "Needs to be Transmitted" status. In short, answering "Yes" tells Austin, delete this previously transmitted record, I'm sending a corrected replacement.						
6 E/	VALUATION DATE:	- <ret> (accept default from S - any valid date between 1/1/1 current date</ret>	<u>-</u>				
Eval	uation Date must be	prior to or same as HBHC Admis	·				
7 ST	rate code: arkansa:	S// - <ret> (accept default)</ret>	8				
		 any valid 2 digit numeric state name, in HBH0 State Code file 					
Field	Field default value pulled from MAS Patient file data.						
8 CC	OUNTY CODE: PULASK	- <re>- <re>- (accept default)</re></re>	9				
		- any valid 3 digit numeric co or county name, in Stat	-				
Field	Field default value pulled from MAS Patient file data.						
9 ZI	IP CODE: 72203//	- <ret> (accept default)</ret>	10				
		- 5 digit numeric ZIP co	ode 10				
Field	Field default value pulled from MAS Patient file data.						
10 EI	LIGIBILITY @ EVALUA	FION: Other Non-Service Connect - <ret> (accept default) - 2 digit numeric code, valid e</ret>	11				
		01 thru 05	11				

Package Operation	

Field default value pulled from MAS Patient file data.

Evaluation/Admission Data Entry Option Sample Session (continued)

Step Prom	npt: If User Answers With Proceed t	o Step
11 BIRTH YEAR:	25 *** Contact MAS if value is incorrect. ***	12
Field data is di	splay only. MAS must be contacted if value is incorrect.	
	ERVICE: World War II (02)//	
	- <reт> (accept default)</reт>- 2 digit code, valid entries:	13
	00 thru 05, 07 thru 10 and X	13
Field default va	alue pulled from MAS Patient file data.	
13 SEX: Male	(1) *** Contact MAS if value is incorrect. ***	14
Field data is di	splay only. MAS must be contacted if value is incorrect.	
14 RACE: White	e (1) *** Contact MAS if value is incorrect. ***	15
Field data is di	splay only. MAS must be contacted if value is incorrect.	
15 MARITAL STA	TUS @ EVALUATION: Married (1)// - <ret> (accept default)</ret>	16
	- 1 digit numeric code, valid entries:1 thru 5, and 9	16
Field default va	alue pulled from MAS Patient file data.	
16 LIVING ARRAI	NGEMENTS @ EVAL:	
	 1 digit numeric code, valid entries: 1 thru 5, and 9 	17
17 LAST AGENCY	PROVIDING CARE:	
	- 1 digit numeric code, valid entries:1 thru 3	18
18 TYPE OF LAS'		
	- 1 digit numeric code, valid entries:1 thru 7, and 9	19
19 ADMIT/REJEC	T ACTION: - 1 (Admit to HBHC) - 2 (Reject from HBHC)	22 20

Evaluation/Admission Data Entry Option Sample Session (continued)

Step	Prompt:	If User Answers With Pr	oceed to Step
20 REJ	ECT/WITHDRAW REASON	: - 2 digit numeric code, valid entries 01 thru 08, 10, and 11	s: 21
21 REJ	ECT/WITHDRAW DISPOS	ITION:	
		- 1 digit numeric code, valid entries 1 and 2	s: 43
	IISSION DATE:	current date	23
	sion Date must follov ame as HBHC Disch	w or be same as HBHC Evaluation Da arge Date.	ate, and also prior
User r		MISSION: - any valid ICD9 diagnosis code in Diagnosis file gnosis description, diagnosis category of selectable diagnostic codes.	24
24 SEC	ONDARY DIAGNOSES @	ADM: Field is not transmitted to Austin 1-30 free text characters	25
25 VIS	ION @ ADMISSION:	- 1 digit numeric code, valid entries 1 thru 4, and 9	s: 26
26 HEA	RING @ ADMISSION:	- 1 digit numeric code, valid entries 1 thru 4, and 9	:: 27
27 EXF	RESSIVE COMMUNICATI	ON @ ADM: - 1 digit numeric code, valid entries 1 thru 5, and 9	s: 28
28 REC	EPTIVE COMMUNICATIO	N @ ADM: - 1 digit numeric code, valid entries 1 thru 5, and 9	s: 29
29 BAT	HING @ ADMISSION:	- 1 digit numeric code, valid entries 1 thru 3, and 9	s: 30
30 DRE	SSING @ ADMISSION:	- 1 digit numeric code, valid entries 1 thru 3, and 9	31
31 TOI	LET USAGE @ ADMISSI		

Package Operation

Evaluation/Admission Data Entry Option Sample Session (continued)

Step	Prompt:	If User Answers With P	roceed to Step
32 TRAN	SFERRING @ ADMISSIC	N:- 1 digit numeric code, valid entr 1 thru 3, and 9	ies: 33
33 EATI	NG @ ADMISSION:	- 1 digit numeric code, valid entric 1 thru 3, and 9	es: 34
34 WALK	ING @ ADMISSION:	- 1 digit numeric code, valid entric 1 thru 3, and 9	es: 35
35 BOWE	L CONTINENCE @ ADMI	SSION:	
		- 1 digit numeric code, valid entrice 1 thru 3, and 9	es: 36
36 BLAD	DER CONTINENCE @ AD	MISSION:	
		- 1 digit numeric code, valid entrice 1 thru 3, and 9	es: 37
37 MOBI	LITY @ ADMISSION:	- 1 digit numeric code, valid entric 1 thru 4, and 9	es: 38
38 ADAP	TIVE TASKS @ ADMISS	ION:	
		- 1 digit numeric code, valid entrice 1, 2, and 9	es: 39
39 BEHA	VIOR PROBLEMS @ ADM	ISSION:	
		- 1 digit numeric code, valid entrice 1, 2, and 9	es: 40
40 DISO	 RIENTATION @ ADMISS	ion:	
		- 1 digit numeric code, valid entrice 1, 2, and 9	es: 41
41 MOOD	DISTURBANCE @ ADMI	SSION:	
		- 1 digit numeric code, valid entric 1, 2, and 9	42
42 CARE	GIVER LIMITATIONS @		
		- 1 digit numeric code, valid entrie	es:
		1 thru 4, and 9	43
43 PERS	ON COMPLETING EVAL/	ADM FORM: - any provider in HBHC Provider	file 44
User ma	ay enter provider na	me or provider number. Field is no	

Evaluation/Admission Data Entry Option Sample Session (continued)

Step	Prompt:	If User Answers With	Proceed to Step				
44 DATE	EVAL/ADM FORM (COMPLETED: - any valid date	45				
Field is	Field is not transmitted to Austin.						
45 CASE	MANAGER:	- any provider in HBHC					
		Provider file	1				
User may enter provider name or provider number. Field is not transmitted to							
Austin.							

Visit Data Entry Option

This option is used for entering/editing visit data (also known as Form 4, or visit log; hereafter called visit) in the HBHC Visit file. Patient name, visit date, and clinic name are automatically entered by the Make Appointment option. (See Make Appointment option section for details.) Data entry is only necessary for the provider, type of visit, QA indicator, and comments fields.

Note: The user CANNOT add patient entries to the Visit file with this option.

A sample data entry session follows.

Visit Data Entry Option Sample Session

Select HBHC Information System Menu option: Visit Data Entry

St	ep Prompt:	If User Answers With	Proceed to Step
1	Select HBHC VISIT PATI	ENT NAME:	
		- HBHC patient name	2
		- last 4 digits of patient SSN	2
		- first character of patient last	
		name and last 4 digits of	
		patient SSN	2
		- ^ OΓ <ret></ret>	Done
2	A list of visit dates is di	splayed for user selection of the	
		patient has more than 1 visit on fil	le. 3

The "Number of Visit Days to Scan" system parameter controls the date range of visits displayed for selection. This parameter may be changed as needed (valid values are 7 thru 365) by the Application Coordinator, using the System Parameters Edit option located on the Manager Menu.

3 Transmit Status Flag must be reset before editing this record is allowed. Do you wish to reset the Flag? NO//

_	Y(es)	4
_	N (0)	1
_	^ Or <ret></ret>	1

This message is displayed if the visit record has been transmitted to Austin. Resetting the flag allows the user to edit the data in the record. Answering "Yes" to the "Do you wish to reset the Flag?" prompt does not generate a Form 6 Correction record for visits. Currently no mechanism exists for correcting visit data at Austin. The Transmit Status Flag is reset to "Needs to be Transmitted" status and the corrected record will be included in the next transmission to Austin. Care should be taken in answering "Yes", since a duplicate visit record will be transmitted to Austin.

4 PROVIDER: - any provider in HBHC Provider file

User may enter provider name, or provider number.

Note: The FileMan spacebar recall feature is useful if multiple visits for the same provider are being entered. The system does not have to perform an HBHC Provider file lookup when spacebar recall is used. This saves the user time as well as being more system efficient.

5

Visit Data Entry Option Sample Session (continued)

Step	Prompt:	If User Answers With	Proceed to Step			
5 TYPE	OF VISIT:	- 1 digit numeric code, valid e 1 thru 7	entries:			
6 QA INDICATOR:		-2 characters in length	7			
For QA Indicator instructions refer to the Office of Geriatrics & Extended Care for current QA Indicator data value instructions, field is not transmitted to Austin.						
7 COMM	ENTS:	- 1-30 free text characters	1			
Field is not transmitted to Austin.						

Discharge Data Entry Option

This option is used for entering/editing all discharge data (also known as Form 5; hereafter called discharge) in the HBHC Patient file.

A complete episode of care consists of both an admission and a discharge, with each episode being a separate HBHC Patient file record. An admission must exist before discharge is allowed. The software package will NOT allow the creation of an additional episode of care until the patient has been discharged from the previous episode.

Default values for the discharge data fields are pulled from the corresponding admission record data whenever possible to simplify data entry. Simply press <RET> if the default is valid, or type in the correct field information.

The user may ^ exit from the data entry process and return to the menu at any field prompt. Field jumping is disallowed due to branching logic contained within the data entry process. (e.g., If "Died on HBHC" (4)" is entered at the "Discharge Status" prompt, the software package goes directly (branches) to the "Cause of Death" field. No Discharge data field prompts are displayed.)

The Discharge Status field value controls which field prompts are displayed for data entry. If the user changes the value of the Discharge Status field after other fields have been filled in, in certain instances the user may receive messages stating a particular type of data exists and no longer coincides with the proper fields to contain data for the Discharge Status currently recorded. A legend to which fields the message refers follows.

Discharge Data Entry Option (continued)

Discharge Status Code	Message	Field Names
1 or 2	Transfer data	- Transfer Destination - Type of Destination Agency
3, 5, or 9	Discharge data	- Primary Diagnosis @Discharge- Caregiver Limitations @Discharge
4	Deceased data	- Cause of Death

A sample data entry session follows.

Discharge Data Entry Option Sample Session

Select HBHC Information System Menu Option: Discharge Data Entry

St	ep Prompt:	If User Answers With	Proceed to Step				
1	Select PATIENT NAME:						
		- HBHC patient name	2				
		- last 4 digits of patient SSN	2				
		- first character of patient last r	name				
		and last 4 digits of patient SSN					
		- ^ Or <ret></ret>	Done				
2	2 Record indicates patient has not been admitted to HBHC. Discharge						
not allowed without admission.							
This message is displayed if Discharge is attempted without a corresponding Admission. User proceeds to step 3 in all other cases.							
3	Transmit Status Flag mu Do you wish to reset th	st be reset before editing this e Flag? NO//	s record is allowed.				
		- Y (es)	4				
		- N (0)	1				
		- ^ Or <ret></ret>	1				

This message is displayed if the discharge record has been transmitted to Austin. Resetting the flag allows the user to edit any data in the record. Answering "Yes" to the "Do you wish to reset the Flag?" prompt automatically generates a Form 6 Correction record for both the Discharge record and for the corresponding Admission record. Both segments of the record are considered to comprise one episode of care and exist at Austin as one data record. The Form 6 Correction records will automatically be included in the next transmission to Austin. The Transmit Status Flag will be reset to "Needs to be Transmitted" status for both the Admission and Discharge. In short, answering "Yes" tells Austin, delete the previously transmitted record segments, I'm sending replacements.

4 DISCHARGE DATE: - any valid date between 1/1/1977 and current date 5

Discharge Date must follow or be same as HBHC Admission Date.

5 ELIGIBILITY @ DISCHARGE: Other Non-Service Connected (05)//
- <re>
- <re>
- default)
- 2 digit numeric code, valid entries:

01 thru 05

Field value default pulled from HBHC Patient file admission data.

Package Operation			

Step	Prompt:	If User Answers With Proceed to St	ер
6 MARI	ITAL STATUS @ DISCH	ARGE: Married (1)// - <ret> (accept default) - 1 digit numeric code, valid entries:</ret>	7
		1 thru 5, and 9	7
Field d	efault value pulled f	rom HBHC Patient file admission data.	
7 LIV	ING ARRANGEMENTS @ 1	D/C: With Spouse (2)// - <ret> (accept default) - 1 digit numeric code, valid entries:</ret>	8
		1 thru 5, and 9	8
Field d	efault value pulled f	rom HBHC Patient file admission data.	
8 DISC	CHARGE STATUS:	- 1 or 2	9
		- 3, 5, or 9 - 4	12 11
9 TRAI	NSFER DESTINATION:	- 1 digit numeric code, valid entries: 1 thru 3	10
10 TYPE	E OF DESTINATION AG	ENCY:	
		- 1 digit numeric code, valid entries: 1 thru 6, and 9	12
11 CAUS	SE OF DEATH:	- 1-30 free text characters	32
Field is	s not transmitted to	Austin.	
12 PRIN	MARY DIAGNOSIS @ DI	SCHARGE: 250.60 DIABETES W NEUROLOGIC MANIF	
		- <ret> (accept default)</ret>	13
		 any valid ICD9 diagnosis code in ICD Diagnosis file 	13
	1	gnosis description, diagnosis category (e.g., diabe selectable diagnostic codes.	tes), or
Field d	efault value pulled f	rom HBHC Patient file admission data.	
13 SEC	ONDARY DIAGNOSES @ 1		14
Field is	s not transmitted to	Austin.	
		·	

Step	Prompt:	If User Answers With Proce	eed to Step
14 VISI	ON @ DISCHARGE: N	Jormal or Minimal Loss (1)// - <ret> (accept default) - 1 digit numeric code, valid entries:</ret>	15
		1 thru 4, and 9	15
Field d	efault value pulled	from HBHC Patient file admission data.	
15 HEAR	ING @ DISCHARGE:	Moderate Loss (2)// - <ret> (accept default) - 1 digit numeric code, valid entries:</ret>	16
		1 thru 4, and 9	16
Field d	efault value pulled	from HBHC Patient file admission data.	
 16 EXPR (1)/		CON @ D/C: Speaks and is Usually Under	rstood
		- <reт> (accept default)</reт>- 1 digit numeric code, valid entries:	17
		1 thru 5, and 9	17
Field d	efault value pulled	from HBHC Patient file admission data.	
	EPTIVE COMMUNICATION	ON @ D/C: Has Limited Comprehension	of Oral
	, , , ,	- <ret> (accept default)</ret>	18
		1 digit numeric code, valid entries:1 thru 5, and 9	18
Field d	efault value pulled	from HBHC Patient file admission data.	
18 BATE	ING @ DISCHARGE:	No Help (1)//	10
		- <ret> (accept default) - 1 digit numeric code, valid entries:</ret>	19
		1 thru 3, and 9	19
Field d	efault value pulled	from HBHC Patient file admission data.	
19 DRES	SING @ DISCHARGE:	Receives Help (2)// - <ret> (accept default)</ret>	20
		- 1 digit numeric code, valid entries:1 thru 3, and 9	20
Field d	efault value pulled	from HBHC Patient file admission data.	

Step	Prompt:	If User Answers With	Proceed to Step
20 TOIL	ET USAGE @ DISCHAF	RGE: No Help (1)// - <ret> (accept default) - 1 digit numeric code, valid entri</ret>	21 ies:
		1 thru 3, and 9	21
Field de	fault value pulled	from HBHC Patient file admission o	data.
21 TRAN	SFERRING @ DISCHAF	RGE: Receives Help (2)// - <ret> (accept default) - 1 digit numeric code, valid entri</ret>	22 ies:
		1 thru 3, and 9	22
Field de	fault value pulled	from HBHC Patient file admission o	data.
22 EATI	NG @ DISCHARGE: N		
		- <ret> (accept default)</ret>- 1 digit numeric code, valid entri	23 ies:
		1 thru 3, and 9	23
Field de	fault value pulled	from HBHC Patient file admission o	data.
23 WALK	ING @ DISCHARGE:	Receives Help (2)// - <ret> (accept default)</ret>	24
		- 1 digit numeric code, valid entri 1 thru 3, and 9	ies: 24
Field de	fault value pulled	from HBHC Patient file admission o	data.
24 BOWE:		SCHARGE: Continent or Ostomy/Cath	neter Self Care
		- <ret> (accept default)</ret>- 1 digit numeric code, valid entri	25 ies:
		1 thru 3, and 9	25
Field de	fault value pulled	from HBHC Patient file admission o	data.
25 BLADI	DER CONTINENCE @ I		
		- <ret> (accept default)</ret>- 1 digit numeric code, valid entri	26 ies:
		1 thru 3, and 9	26
Field de	fault value pulled	from HBHC Patient file admission o	data.

Step	Prompt:	If User Answers With	Proceed to Step
_===== 26 MOBI	======================================	- <ret> (accept default)</ret>- 1 digit numeric code, valid en	
		1 thru 4, and 9	27
Field de	efault value pulled	from HBHC Patient file admission	n data.
27 ADAP	TIVE TASKS @ DISCH	HARGE: Requires Help (2)// - <ret> (accept default) - 1 digit numeric code, valid en</ret>	28
		1, 2, and 9	28
Field de	efault value pulled	from HBHC Patient file admission	n data.
 28 BEHA (1)/	VIOR PROBLEMS @ DI /	SCHARGE: Does Not Exhibit This	s Characteristic
		- <reт> (accept default) - 1 digit numeric code, valid en</reт>	29 tries:
		1, 2, and 9	29
Field de	efault value pulled	from HBHC Patient file admission	n data.
 29 DISO	RIENTATION @ DISCH	- <ret> (accept default)</ret>	30
		- 1 digit numeric code, valid en 1, 2, and 9	tries:
Field de	efault value pulled	from HBHC Patient file admission	n data.
30 MOOD (1)/		SCHARGE: Does Not Exhibit This	Characteristic
. ,,		- <ret> (accept default)</ret>	31
		- 1 digit numeric code, valid en 1, 2, and 9	itries:
Field de	efault value pulled	from HBHC Patient file admission	n data.
 31 CARE	GIVER LIMITATIONS	@ DISCHARGE: Moderate (2)// - <ret> (accept default)</ret>	32
		- 1 digit numeric code, valid en 1 thru 4, and 9	
Field da	efault value nulled	from HBHC Patient file admission	

Step	Prompt:	If User Answers With	Proceed to Step				
32 PERSON COMPLETING D/C FORM: - any provider in HBHC Provider file 33							
User ma Austin.	ay enter provider na	ame, or provider number. Field	is not transmitted to				
33 DATE	DISCHARGE FORM CO	MPLETED: - any valid date	1				
Field is	not transmitted to	Austin.					

Reports Menu

Evaluation/Admission Data Report by Patient (80)
Patient Visit Data Report (80)
Discharge Data Report by Patient (80)
Episode of Care/Length of Stay Report (80)
Program Census Report (80)
Team Census Report (80)
Case Manager Census Report (132)
Provider Census Report (132)
Admissions/Discharges by Date Range Report (132)
Visit Data by Date Range Report (80)
QA Indicator Report (80)

This menu contains most of the HBHC report options. The Reports Menu can be assigned by itself, if printed reports are the only capabilities of the software package needed by a user.

Each report option name is followed by either (80) or (132). This number indicates the print column format required for the report. (See Printer Information section for a few words about printers.)

All report printouts can be queued and are designed to be printed on a printer. 80 column format reports display satisfactorily on a terminal. 132 column reports tend to be difficult to read since the data wraps around on a terminal. If output is requested for the terminal, the user can control the scroll of the data with the "Hold Screen" key. The "Ctrl S" and "Ctrl Q" key combinations behave as switches to stop data scroll and restart scroll (Ctrl S and Ctrl Q, respectively) on most keyboards, should "Hold Screen" not exist.

Sample reports and a description of each Reports Menu option follows. (See table of contents for specific option page numbers.)

Evaluation/Admission Data Report by Patient(80) Option

This option prints the HBHC Patient Evaluation/Admission Data Report. The report includes all evaluation/admission data fields, plus Case Manager. The report format mimics the Evaluation/Admission (Form 3) pre-printed form layout. Report prints in 80 column format.

This report is useful for displaying all admission data fields for a particular patient, or locating specific episode of care information. Data entry accuracy could be verified by comparing the report printout to the original Form 3.

Evaluation/Admission Data Report by Patient (80) Option Sample Session

Select Reports Menu Option: Evaluation/Admission Data Report by Patient (80)

Select HBHC PATIENT NAME: **BLUE,ANN** 01-10-25 999999999 NSC VETERAN

01-11-93

DEVICE: HOME// Printer name or <RET>

A sample report follows.

Evaluation/Admission Data Report by Patient (80) Option (sample report)

>>> HBHC Patient Evaluation/Admission Data Report <<<

nt Name: BLUE,ANN Last Four: 9999	
ospital Number: 598 19. Admission Date:	
valuation Date: 01-11-93 20. Primary Diagnosis @ Adm:	250.60
tate Code: 05 21. Secondary Diagnoses @ Adm:	
ounty Code: 119 22. Vision @ Admission:	1
IP Code: 72203 Hearing @ Admission:	
ligibility @ Evaluation: 05 23. Expressive Communication @ Adm:	
irth Year: 25 24. Receptive Communication @ Adm:	
eriod of Service: 02 25. Bathing @ Admission:	
ex: 2 Dressing @ Admission:	2
ace: 1 Toilet Usage @ Admission:	1
arital Status @ Evaluation:1 Transferring @ Admission:	2
iving Arrangements @ Eval: 2 Eating @ Admission:	
ast Agency Providing Care: 2 Walking @ Admission:	
ype of Last Care Agency: 1 1 26. Bowel Continence @ Admission:	1
dmit/Reject Action: 1 Bladder Continence @ Admissio	
eject/Withdraw Reason: 27. Mobility @ Admission:	1
eject/Withdraw Disposition: 28. Adaptive Tasks @ Admission:	
SN: 999-99-9999 29. Behavior Problems @ Admission:	1
30. Disorientation @ Admissi	
31. Mood Disturbance @ Admis	ssion: 1
32. Caregiver Limitations @	Adm: 2
33. Person Completing Eval/A	Adm: 100
Date Eval/Adm Completed:	

Patient Visit Data Report (80) Option

This option prints the HBHC Patient Visit Data Report. The user selects the visit date range for inclusion on the report. The report is printed in ascending visit date order, using 80 column format.

The report data includes:

- Visit Date
- Type of Visit
- Comments
- Provider Number
- Provider Name

This report is useful for displaying all visit data on file for a particular patient, or a specific episode of care.

Patient Visit Data Report (80) Option Sample Session

Select Reports Menu Option: Patient Visit Data Report (80)

Select HBHC PATIENT NAME: PINK, AMY 10-24-40 888888888 NSC VETERAN

Beginning Report Date: 1/1/93
Ending Report Date: 1/15/93

DEVICE: HOME// Printer name or <RET>

A sample report follows.

>>> HBHC Patient: PINK, AMY 888-88-8888 Visit Data Report <<< Page: 1

Run Date: JAN 15,1993 Date Range: JAN 1,1993 to

JAN 15,1993

Visit Prov

Date TOV Comments No. Provider Name
01-04-93 1 Comments text 2 120 PURPLE, DOUG

01-05-93 1 Comments text 1 150 YELLOW, SALLY

==== End of Report ====

Discharge Data Report by Patient (80) Option

This option prints the HBHC Patient Discharge Data Report. The report includes all discharge data fields. The report format mimics the Discharge (Form 5) preprinted form layout. Report prints in 80 column format.

This report is useful for displaying all discharge data fields for a particular patient, or locating specific episode of care information. Data entry accuracy could be verified by comparing the report printout to the original Form 5.

Discharge Data Report by Patient (80) Option Sample Session

Select Reports Menu Option: Discharge Data Report by Patient (80)

Select HBHC PATIENT NAME: BOY, BILLY 11-01-54 263638949 EMPLOYEE

8-13-93

DEVICE: HOME// Printer name or <RET>

A sample report follows.

Discharge Data Report by Patient (80) Option (sample report)

>>> HBHC Patient Discharge Data Report <<<

Run Date: SEP 22, 1993

====	===========	======	:====:			
	ent Name: BOY,BILLY				Last Four: 8949	
1.	Hospital Number:			20.	Primary Diagnosis @ D/C: 101	
2.	Discharge Date:	08-13	3-93	21.	Secondary Diagnoses @ D/C: 101	
3.	Eligibility @ Disch	arge:	01	22.	Vision @ Discharge:	1
4.	Marital Status @ Di	scharge:	1		Hearing @ Discharge:	1
5.	Living Arrangements	@ D/C:	1	23.	Expressive Communication @ D/C:	1
6.	Discharge Status:		1	24.	Receptive Communication @ D/C:	1
7.	Transfer Destination	n:	1	25.	Bathing @ Discharge:	1
8.	Type of Destination	Agency:	1		Dressing @ Discharge:	1
9.	Cause of Death:				Toilet Usage @ Discharge:	1
	Name:	081393B0	Y,B		Transferring @ Discharge:	1
	SSN:	263-63-8	3949		Eating @ Discharge:	1
					Walking @ Discharge:	1
				26.	Bowel Continence @ Discharge:	1
					Bladder Continence @ Discharge:	1
				27.	Mobility @ Discharge:	1
				28.	Adaptive Tasks @ Discharge:	1
				29.	Behavior Problems @ Discharge:	1
				30.	Disorientation @ Discharge:	1
				31.	Mood Disturbance @ Discharge:	1
				32.	Caregiver Limitations @ D/C:	1
				33.	Person Completing Discharge: 1	101
				 	Date Discharge Completed: 09-22-	-93

Episode of Care/Length of Stay Report (80) Option

This option prints the HBHC Episode of Care/Length of Stay Report. The user selects the date range for inclusion on the report. The report is printed alphabetically by patient last name, using 80 column format.

The report data includes:

- Patient Name
- Social Security Number
- Admission Date
- Discharge Date
- Length of Stay

This report mimics the Austin generated DMS COIN 157 report, which is received monthly. This local report capability allows access to this data in a more timely fashion. Greater flexibility is also gained by HBHC controlling the date range included on the report. This report will list only those patients admitted or discharged in the period specified.

Episode of Care/Length of Stay Report (80) Option Sample Session

Select Reports Menu Option: Episode of Care/Length of Stay Report (80)

Beginning Report Date: 12/1/92 Ending Report Date: 1/15/93

DEVICE: HOME// Printer name or <RET>

A sample report follows.

>>> HBHC Episode of Care/Length of Stay Report <<< Page: 1

Run Date: JAN 15,1993 Date Range: DEC 1,1992 to

JAN 15,1993

Patient Name	SSN	Admission Date Date	Discharge /Stay	Length
BLUE, ANN	999-99-9999		12-23-92	22
BLUE, ANN	999-99-9999	01-11-93		
ORANGE, MARK	555-55-555	01-08-93		
RED, MIKE	444-44-4444	12-08-92	01-12-93	35

==== End of Report ====

Program Census Report (80) Option

This option prints the HBHC Program Census Report. The user selects the date range for inclusion on the report. To obtain a report of all active (currently admitted, but not discharged) HBHC patients, enter the current admission date of the patient who has been on the HBHC program the longest, at the "Beginning Report Date" prompt. (e.g., Amy Pink's current admission date is Jan 2, 1990. No other "active" admissions exist prior to Jan 2, 1990, thus Jan 2, 1990 would be entered at the "Beginning Report Date" prompt.).

The report is printed alphabetically by patient last name, using 80 column format.

The report data includes:

- Patient Name
- Social Security Number
- Admission Date

This report has many potential uses for HBHC Providers and other areas of the medical center, such as MAS, Emergency Room, or other clinical programs.

Program Census Report (80) Option Sample Session

Select Reports Menu Option: Program Census Report (80)

Beginning Report Date: 1/2/90 Ending Report Date: 1/15/93

DEVICE: HOME// Printer name or <RET>

A sample report follows.

>>> HBHC Program Census Report <<< Page: 1

Run Date: JAN 15,1993 Date Range: JAN 2,1990 to

JAN 15,1993

Patient Name	Admission SSN	Date
BLACK, BILL	777-77-7777	JUN 22, 1992
BLUE, ANN	999-99-9999	JAN 11, 1993
BROWN, CARL	666-66-6666	SEP 10, 1992
GREEN, TIM	333-33-3333	NOV 18, 1992
ORANGE, MARK	555-55-5555	JAN 8, 1993
PINK, AMY	888-88-8888	JAN 2, 1990
WHITE, AL	222-22-2222	DEC 30, 1991

census Total: 7

==== End of Report ====

Team Census Report (80) Option

This option prints the HBHC Team Census Report. This report and the Program Census report produce essentially the same report for sites with only 1 team, except the Team Census includes totals. The report is only useful if more than 1 team exists, or totals are needed.

The user selects the date range for inclusion on the report. To obtain a report of all active (currently admitted, but not discharged) HBHC patients, enter the current admission date of the patient who has been on the HBHC program the longest, at the "Beginning Report Date" prompt. (e.g., Amy Pink's current admission date is Jan 2, 1990. No other "active" admissions exist prior to Jan 2, 1990, thus Jan 2, 1990 would be entered at the "Beginning Report Date" prompt.)

The report is printed alphabetically by team name, then alphabetically by patient last name, using 80 column format. Unknown is listed as the team name for those providers without an identifying team in the HBHC Provider file. Totals are printed for each team, plus a cumulative team total.

The report data includes:

- Team Name
- Patient Name
- Social Security Number
- Admission Date

This report is useful for tracking patient load by team.

Team Census Report (80) Option Sample Session

Select Reports Menu Option: Team Census Report (80)

Beginning Report Date: 1/2/90
Ending Report Date: 1/15/93

DEVICE: HOME// Printer name or <RET>

A sample report follows.

Team Census Report (80) Option Sample Report

>>> HBHC Team Census Report <<<

HBHC Team: Little Rock

Run Date: JAN 15,1993 Date Range: JAN 2,1990 to

JAN 15,1993

Page: 1

Admission

Patient Name SSN Date ______ 999-99-9999 JAN 11, 1993 ______ BROWN, CARL 666-66-6666 SEP 10, 1992 ______ 333-33-3333 GREEN, TIM NOV 18, 1992 888-88-8888 PINK, AMY JAN 2, 1990 _____

Team: Little Rock Census Total: 4

****** Omitted Page(s) *******

>>> HBHC Team Census Report <<< HBHC Team: Unknown

Page: 3

Run Date: JAN 15,1993 Date Range: JAN 2,1990 to

JAN 15,1993

Admission

SSN Patient Name Date ______ ORANGE, MARK 555-55-5555 JAN 8, 1993

Team: Unknown Census Total: 1

All Team Census Total: 7

==== End of Report ====

Case Manager Census Report (132) Option

This option prints the HBHC Case Manager Census Report. The user selects the date range for inclusion on the report. To obtain a report of all active (currently admitted, but not discharged) HBHC patients, enter the current admission date of the patient who has been on the HBHC program the longest, at the "Beginning Report Date" prompt. (e.g., Amy Pink's current admission date is Jan 2, 1990. No other "active" admissions exist prior to Jan 2, 1990, thus Jan 2, 1990 would be entered at the "Beginning Report Date" prompt.)

The user is prompted whether the report should be printed for all case managers or only one case manager. The report is printed alphabetically by case manager last name, then alphabetically by patient last name, using 132 column format. Totals are printed for each case manager, with a cumulative case manager total if all case manager printing is selected.

The report data includes:

- Case Manager Name and Number
- Patient Name
- Social Security Number
- Admission Date
- Street Address
- City
- ZIP Code
- Phone

Street address, city, ZIP code, and phone information is pulled from the MAS Patient file.

This report is useful for tracking case manager patient load.

Case Manager Census Report (132) Option Sample Session

Select Reports Menu Option: Case Manager Census Report (132)

Do you wish to include ALL case managers on the report? YES// Yes

(next prompt appears only if "No" answered above)
Select HBHC Case Manager: 100 BLACK, TOM

LACK, TOM Pine Bluff

...OK? YES// <RET>

Beginning Report Date: 1/2/90 Ending Report Date: 1/15/93

DEVICE: HOME// Printer name or <RET>

A sample report follows.

Package Operation

Case Manager Census Report goes here

60

Provider Census Report (132) Option

This option prints the HBHC Provider Census Report. All provider visits to a patient, which are entered in the software package visit file, appear on this report. The user selects the date range for inclusion on the report. To obtain a report of all active (currently admitted, but not discharged) HBHC patients, enter the current admission date of the patient who has been on the HBHC program the longest, at the "Beginning Report Date" prompt. (e.g., Amy Pink's current admission date is Jan 2, 1990. No other "active" admissions exist prior to Jan 2, 1990, thus Jan 2, 1990 would be entered at the "Beginning Report Date" prompt.)

The user is prompted whether the report should be printed for all providers or only one provider. The report is printed alphabetically by provider last name, then alphabetically by patient last name, using 132 column format. Totals are printed for each provider, with a cumulative provider total if all provider printing is selected.

The report data includes:

- Provider Name and Number
- Patient Name
- Social Security Number
- Admission Date
- Street Address
- City
- ZIP Code
- Phone

Street address, city, ZIP code, and phone information is pulled from the MAS Patient file.

This report is useful for tracking provider patient load.

Provider Census Report Option (132) Sample Session

```
Select Reports Menu Option: Provider Census Report (132)

Do you wish to include ALL providers on the report? YES// Yes

(next prompt appears only if "No" answered above)
Select HBHC Provider: 100 BLACK, TOM Pine Bluff
...OK? YES// <RET>

Beginning Report Date: 1/2/90
Ending Report Date: 1/15/93
DEVICE: HOME// Printer name or <RET>
```

A sample report follows.

62

provider census

Admissions/Discharges by Date Range Report (132) Option

This option prints the HBHC Admissions/Discharges by Date Range Report. The user selects the date range for inclusion on the report.

The user is prompted whether the report should be printed for admissions or discharges, with totals provided. The report is printed in ascending admission/discharge date order, then alphabetically by patient last name, using 132 column format.

The report data includes:

- Admission/Discharge Date
- Patient Name
- Social Security Number
- ICD9 Code (Primary Diagnosis @ Admission/Discharge)
- Diagnosis Text

This report is useful for tracking admissions or discharges for a specific date range.

Admissions/Discharges by Date Range Report (132) Option Sample Session

```
Select Reports Menu Option: Admissions/Discharges by Date Range Report (132)

Select Admissions or Discharges: (A/D): Admissions
or
Select Admissions or Discharges: (A/D): Discharges

Beginning Report Date: 05/27/93

Ending Report Date: 06/07/93

DEVICE: HOME// Printer name or <RET>
```

A sample report follows.

Package Operation

Admissions/Discharges by Date Range Report goes here

Visit Data by Date Range Report (80) Option

This option prints the HBHC Visit Data by Date Range Report. The user selects the date range for inclusion on the report.

The report format mimics the Visit Log (Form 4) pre-printed form layout. The report is printed in ascending provider number order, then by ascending visit date, using 80 column format. A total for the date range selected is provided.

The report data includes:

- Provider Number
- Visit Date
- Patient Last Name
- Social Security Number
- Type of Visit
- Comments

Data entry accuracy could be verified by comparing the report printout to the original Form 4.

Visit Data by Date Range Report (80) Option Sample Session

Select Reports Menu Option: Visit Data by Date Range Report (80)

Beginning Report Date: 1/1/93
Ending Report Date: 1/15/93

DEVICE: HOME// Printer name or <RET>

A sample report follows.

>>> HBHC Visit Data by Date Range Report <<< Page: 1

Run Date: JAN 15,1993 Date Range: JAN 1,1993 to

JAN 15,1993

Prov No.	Dat		Patie Last	Name		SSN		TO	•	Comments
	01-04-93		=====		99-99		1	=======	====	
100	01-05-93	GREEN		3	33-33	-3333	1	Comments	text	 : 4
100	01-08-93	WHITE		2	22-22	-2222	5	Comments	text	5
120	01-04-93	BLACK		7	77-77	-7777	1			
120	01-04-93	PINK		8	88-88	-8888	1	Comments	text	2
120	01-12-93	RED		4	44-44	-4444	1			
120	01-15-93	BLACK		7	77-77	-7777	1			
120	01-15-93	ORANG	E	5	55-55	-5555	1	Comments	text	3
150	01-05-93	BROWN		6	66-66	-6666	1			
150	01-05-93	PINK		8	88-88	-8888	1	Comments	text	: 1
150	01-11-93	GREEN		3	33-33	-3333	1			
200	01-14-93	WHITE		2	22-22	-2222	1			
222	01-11-93	GREEN		_		-3333	_			
222	01-14-93	BLUE		9	99-99	-9999	1			
Tota	al Visits:	14								

==== End of Report ====

QA Indicator Report (80) Option Sample Session

This option prints the QA Indicator Report. The user selects the date range and device for this report.

This report is printed in alphabetical order for the patients who have a QA Indicator, using an 80 column format.

A sample report usage session follows.

```
Select Reports Menu Option: QA Indicator Report (80)

Beginning Report Date: -10 (AUG 11, 1993)

Ending Report Date: T (AUG 21, 1993)

DEVICE: HOME// <RET> HOME
```

A sample report follows:

>>> HBHC QA Indicator	Report <<<	I	Page: 2
Run Date: AUG 17, 1993		Date Range:	JUL 28, 1993 to AUG 17, 1993
Patient Name	SSN	Visit Date	QA Indicator
ARBUCKEL, JON		08-16-93	12
BILL, THE CAT	563-83-7453	08-11-93	23
BOY, BILLY	263-63-8949	08-12-93	13
BOY, BILLY	263-63-8949	08-13-93	22

==== End of Report ====

Evaluation/Admission Data Report by Patient (80)

Transmission Menu

Build/Verify Transmission File Form Errors Report (80) Edit Form Errors Data Transmit File to Austin

The options on this menu are designed to work as a unit and should be used in the sequence listed on the menu. The Build/Verify Transmission File, Form Errors Report, and Edit Form Errors Data options may be repeated, in that order, as many times as necessary until the user receives the message "No records containing errors were found.". Once this message is received, the Transmit File to Austin option may be run.

If the Transmit File to Austin option is selected prior to all errors being corrected, the user will see the message "Records containing errors exist and must be corrected before file can be transmitted".

Transmission Overview

Austin will assign each site a transmission time.

The following steps are intended as an overview ONLY. Please read the detailed instructions before using the transmission options. (See table of contents for specific option page numbers.)

d must be corrected before file can be transmitted.".

Step 1

The Build/Verify Transmission File option creates the Data file for transmission to Austin. Each record included in the transmission file is verified to contain valid and complete data. If the record contains incomplete or erroneous data, the record is placed in an error file instead of the transmit file.

The message "No records containing errors were found." is displayed if all records are correct. The user can proceed with the Transmit File to Austin option when this message is received.

Step 2

If errors are discovered, run the Form Errors Report option to determine which patient records contain errors.

Transmission Overview (continued)

Step 3

The Edit Form Errors Data option prompts for a patient's name. The user selects a patient listed on the Form Errors Report. The software package prompts the user only for the missing/invalid information.

Once the errors are corrected, re-run the Build/Verify Transmission File option to add the corrected records to the transmit file. Again, the Build/Verify Transmission File, Form Errors Report, and Edit Form Errors Data options must be repeated, in that order, as many times as necessary until the user receives the message "No records containing errors were found." at which time the Transmit File to Austin option can be performed.

Step 4

The Transmit File to Austin option transmits the file created by the Build/Verify Transmission File option. Once transmitted, this file remains on disk until the next time the Build/Verify Transmission File option is used. The reason for this is to preserve the transmit file in case re-transmission to Austin is necessary.

A word of caution: since the same data COULD be transmitted to Austin twice, only run the Transmit File to Austin option ONCE for each monthly cycle.

Confirmation messages are sent to the HBH Mail Group members indicating receipt of each transmission by Austin.

The following pages illustrate the usage of each Transmission Menu option. (See table of contents for specific option page numbers.)

Build/Verify Transmission File Option

This option creates the data file for transmission to Austin. Each record included in the transmit file is verified to contain valid and complete data. If the record contains incomplete or erroneous data, the record is placed in an error file.

The TRANSMISSION File continues to grow each time this option is run until the Transmit File to Austin option is performed. Once transmitted, this file remains on disk until the next time the Build/Verify Transmission File option is used. The reason for this is to preserve the intact transmit file in case re-transmission to Austin is necessary.

All records with a "Needs to be Transmitted" value in the Transmit Status Flag field are processed. This includes all new or corrected Admission and Discharge records, plus all Visit records excluding the previous 7 days.

The 7 day visit window was built in to accommodate those sites that enter visits in the future, instead of after the visit takes place. Transmission cannot occur if records are found to be incomplete. The software package considers the following as incomplete:

- future visits
- current visits without provider and type of visit data
- records with missing data
- records with erroneous data

The visits from the last 7 days will be included in the next transmission, thus there will be a 7 day lag time in each month's visit data at Austin. (e.g., Each transmission will contain 1 week of last month's data and 3 weeks of this month's data. The first file transmitted to Austin will contain only 3 weeks of data.)

Any visits prior to the Package Startup Date system parameter date are automatically excluded from all transmissions. The Package Startup Date is the "official" date for Visit records to be electronically transmitted to Austin instead of paper forms being mailed. Admission and Discharge records do not use this parameter.

If the Build/Verify Transmission File option is run more than once (e.g., weekly) between transmissions to Austin, only data that does not already exist in the transmit file is added. The software package ensures no duplicate records are created.

Build/Verify Transmission File Option (continued)

The time this option takes to build and verify the data varies depending on the amount of data processed. A month's worth of data takes longer than a week's worth of data. How often the Build/Verify Transmission File option is run between the monthly transmissions to Austin is at the user's discretion, although weekly processing is suggested.

Again, after the transmission file has been transmitted, it remains on disk until the first time the Build/Verify Transmission File option is run following the use of the Transmit File to Austin option. The transmission file is automatically deleted and rebuilt with data for the "next" transmission batch at that time.

Always ensure confirmation messages have been received from Austin on each transmit cycle BEFORE the Build/Verify Transmission File option is run again.

A sample build transmit file session follows.

Build/Verify Transmission File Option Sample Session

Select Transmission Menu Option: Build/Verify Transmission File

One of the following prompts/messages will appear:

1. This option builds the file for transmission to Austin. Do you wish to continue? NO// YES (YES)

a. YES response

The following message is displayed while processing takes place:

```
Building transmission file...
...HMMM, HOLD ON...
```

Note: The time this option takes varies depending on the amount of data processed. Please be patient.

b. NO response

If "NO" or <RET> is entered at the "Do you wish to continue? NO//" prompt, the user returns to the Transmission Menu. No file processing occurs.

OR

2. Records containing errors exist and must be corrected before transmit file can be created or updated.

The above message indicates all errors previously detected by this option must be corrected before the user can proceed. Use the Form Errors Report, and Edit Form Errors Data options to correct the errors.

Form Errors Report (80) Option

This option prints a report of errors found during the data verification process of the Build/Verify Transmission File option. The report is used to determine which patient records contain errors.

This report is printed alphabetically by patient last name, using 80 column format. The blank space to the left of Patient Name allows the user to check off the patient's name as errors are corrected.

The report data includes:

- Patient Name
- Social Security Number
- Form containing missing or erroneous data (Evaluation/Admission, Visit Log, or Discharge)
- Corresponding Date

A sample report usage session follows.

Form Errors Report (80) Option Sample Session

Select Transmission Menu Option: Form Errors Report (80)

DEVICE: HOME// Printer name or <RET>

A sample report follows.

>>> HBHC Form Errors Report <<<

Page: 1

Run Date: JAN 15,1993

Patient Name	SSN	Form	Date
BLACK,BILL	777-77-7777	Visit Log	01-04-93
BLUE , ANN	999-99-9999	Eval/Adm	12-01-92
BLUE, ANN	999-99-9999	Eval/Adm	01-11-93
BLUE , ANN	999-99-9999	Visit Log	01-14-93
BLUE , ANN	999-99-9999	Discharge	12-23-92
BROWN, CARL	666-66-6666	Visit Log	01-05-93
ORANGE, MARK	555-55-5555	Eval/Adm	01-08-93
PINK,AMY	888-88-8888	Visit Log	01-04-93
PINK,AMY	888-88-8888	Visit Log	01-05-93
RED,MIKE	444-44-4444	Eval/Adm	12-08-92
RED,MIKE	444-44-4444	Discharge	01-12-93

==== End of Report ====

Edit Form Errors Data Option

This option is used to correct all errors found during the data verification process of the Build/Verify Transmission File option. Use this option, NOT the "Data Entry" options, since this option specifically cleans up the error file(s). Making corrections is also easier with this option since only the missing fields are prompted for, rather than stepping through all the fields in a record to locate the missing data field(s) manually. If the "Data Entry" options are used to correct errors, the user must still use the Edit Form Errors Data option to cleanup the error file(s), so transmission can occur.

This option prompts for a patient's name. The user selects a patient listed on the Form Errors Report. If the selected patient is either not on the report or has had his errors corrected via this option, the message "This patient has no records containing errors on file." is displayed.

The patient used in the example session has missing data on an evaluation/admission form and also a discharge form. Notice the patient's name is only entered once. The date and form of the data to be edited is displayed prior to the missing data prompt(s).

Once all errors have been corrected, run the Build/Verify Transmission File option to add the corrected records to the Transmit file. Again, the Build/Verify Transmission File, Form Errors Report, and Edit Form Errors Data options must be repeated, in that order, as many times as necessary until the user receives the message "No records containing errors were found.". The Transmit File to Austin option can then be performed.

A sample error correction session follows.

Edit Form Errors Data Option Sample Session

```
Select Transmission Menu Option: Edit Form Errors Data

Select PATIENT NAME: RED,MIKE 02-02-28 444444444 SC VETERAN

=== Editing 12-08-92 Evaluation/Admission Data ===

BATHING @ ADMISSION: 1 No Help (1)

MOBILITY @ ADMISSION: 1 Goes Outdoors Without Help (1)

=== Editing 01-12-93 Discharge Data ===

LIVING ARRANGEMENTS @ D/C: 2 With Spouse (2)

Select PATIENT NAME: <RET>
```

Transmit File to Austin Option

This option uses MailMan to transmit the file created by the Build/Verify Transmission File option.

The transmit file is continually added to until the Transmit File to Austin option is run. Once transmitted, this file remains on disk until the next time the Build/Verify Transmission File option is used. The reason for this is to preserve the transmit file in case re-transmission to Austin is necessary.

A word of caution: since the same data COULD be transmitted to Austin twice, only run the Transmit File to Austin option ONCE for each monthly cycle.

The Re-Transmit File to Austin option, located on the Manager Menu, is the backup procedure available for when, for whatever reason, Austin did not receive an intact transmit file from the local HBHC site. If problems arise with a transmission, the Re-Transmit File to Austin option, NOT the Transmit File to Austin option, should be run. (See Re-Transmit File to Austin option section for details.)

The Application Coordinator and any other user(s) in the HBH Mail Group will receive confirmation messages from Austin upon receipt of the electronic transmission by Austin. (See HBHC Technical Manual for mail group information.) In the event that no confirmation messages are received within 24 hours of a transmission request being queued, the Application Coordinator should contact their local IRM for assistance. (e.g., domain could be closed, network traffic/troubles, hardware failure, etc.)

Multiple mail messages may be generated by the software package for each Austin transmission. Each MailMan message contains a maximum of 100 HBHC records to conform to Austin message size specifications. A corresponding confirmation message should be received for every MailMan message received by Austin. For example if 845 records need transmitting, 9 MailMan messages would be generated (8 messages containing 100 records each, plus 1 message containing 45 records) and 9 confirmation messages should be received.

Transmit File to Austin Option (continued)

The subject of the Austin confirmation MailMan message is LTE9999 HBH CONFIRMATION. Sample message text:

Ref: Your HBH message #9999999 with Austin ID #99999999, is assigned confirmation number 99999999999999. (numbers vary on each message)

A sample transmit file session follows.

Transmit File to Austin Option Sample Session

Select Transmission Menu Option: Transmit File to Austin

One of the following messages will appear:

1. Transmission request has been queued.

This message indicates that all records are correct and complete and a background job to transmit the file to Austin has been initiated by the software package.

OR

 Records containing errors exist and must be corrected before file can be transmitted.

The above message indicates all errors previously detected by the Build/Verify Transmission File option must be corrected before the user can proceed. Use the Form Errors Report, and Edit Form Errors Data options to correct the errors.

Manager Menu

System Parameters Edit Provider File Data Entry Clinic File Data Entry Team File Data Entry HBHC Provider File Report (132) Re-Transmit File to Austin

The options on this menu are designed for use by the Application Coordinator. File data updating and system parameter editing capabilities are included. The HBHC Provider Report was placed on the Manager Menu instead of the Reports Menu due to the sensitive nature of some of the information shown. The Re-Transmit File to Austin option allows the re-transmission of a transmit data file to Austin, and should be used with caution.

The following pages illustrate the usage of each Manager Menu option. (See table of contents for specific option page numbers.)

System Parameters Edit Option

This option allows the Application Coordinator to change the "Number of Visit Days to Scan" parameter as needed. This number controls how many days are included when records are automatically created in the HBHC Visit file using the appointment data entered via the Make Appointment [HBHC APPOINTMENT] option.

This parameter also determines the date range of visits that are displayed for selection during patient lookup using the Visit Data Entry option. This feature was incorporated to make visit lookup quicker and less tedious for the user, by limiting the number of visits to a specific date range.

This parameter must be between 7 and 365 inclusive, but should be set to the lowest number that accurately reflects the appointment data timeliness (e.g., if appointments are entered daily, then 7 would be appropriate). The lower the number, the faster the HBHC Visit file updating will be, since the system has less data to process each time. Enter the number that best suits your programs needs.

A sample parameter editing session follows.

System Parameters Edit Option Sample Session

Select Manager Menu Option: System Parameters Edit
Number of Visit Days to Scan: 30// enter number between 7 and 365

Provider File Data Entry Option

This option allows entering/editing of all HBHC Provider File data in the HBHC Provider File.

The provider selected for addition to the HBHC Provider file must exist in the New Person file. LAYGO is not allowed on the New Person file.

The HBHC Team file should be populated prior to entering data in the HBHC Provider file. The HBHC Team field in the HBHC Provider file, references the HBHC Team file entries.

The user may ^ exit from the data entry process and return to the menu at any field prompt. Field jumping is allowed since no branching logic exists within the data entry process.

A sample data entry session follows.

Provider File Data Entry Option Sample Session

Select HBHC Manager Menu Option: Provider File Data Entry

Step Step	Pron	ıpt:	If User Answers With	Proceed to
======= 1 Sele	:===== ct HBHC	======= PROVIDER	NUMBER:	==========
1 2010	30 112110	1110 / 12211	- "new" HBHC provider number	2
			- "current" HBHC provider num	
			- "current" HBHC provider name	
			- ^ Or <ret></ret>	Done

This field represents a unique 3 digit HBHC provider number which is assigned to each person whose FTEE is charged to HBHC. The 3 digit number must be between 100 and 299, and should be constructed as follows:

- first digit contains 1 for nonstudents, 2 for students
- second digit contains 0 thru 8 indicating discipline as follows:
 - 0 RN
 - 1 LPN, LVN, Home Health Aide or Tech, Nursing Assistant
 - 2 Social Worker
 - 3 OT, PT, CT, Rehabilitation Therapist
 - 4 Dietitian, Nutritionist
 - 5 Physician
 - 6 Nurse Practitioner
 - 7 Clinical Pharmacist
 - 8 Other
- third digit contains 0 thru 9 indicating individual provider as follows:
 - 0 first staff member in discipline
 - 1 second staff member in discipline
 - 2 third staff member in discipline, etc.

All students in a particular discipline should share the same HBHC provider number (e.g., all RN students would be 200). New provider numbers are issued only when FTEE is increased. Provider number "190" can be used as a "catch-all" category if the need arises.

2 ARE YOU ADDING "289", AS A NEW HBHC PROVIDER (THE nnTH	:)?
- Y (es)	3
- N (0)	1
- ^ or < RET>	1
3 PROVIDER NAME: - any valid provider in New Person file	4

4 Degree: - 1-15 free text characters 5

Provider File Data Entry Option Sample Session (continued)

Step Step	Prompt:	If User Answers With	Proceed to		
5 GRADE/STEP:		- 1-2 numerics, 1 "/", and 1-2 numerics - 1-3 alphabetic characters, 1 and 1-2 numerics	and 1-2 numerics - 1-3 alphabetic characters, 1 "/",		
	nust be in 99/99 for Senior grade	or xxx/99 format (e.g., 11/4 for gra , step 11).	ade 11, step 4, or		
6 FTEE	ON HBHC:	- number between 0 and 1, 2 digits	decimal 7		
Field e	xamples: 1, .5,	or .25.			
7 HBHC	TEAM:	- any valid field in HBHC Te	 am File 		

Clinic File Data Entry Option

This option allows entering/editing of HBHC Clinic names in the HBHC Clinic file.

The automatic updating of the HBHC Visit file with appointment data entered via the Make Appointment [HBHC APPOINTMENT] option creates entries only for those clinics contained in the HBHC Clinic file. (See Make Appointment Option section for details on automatic visit file updating.)

The clinic selected for addition to the HBHC Clinic file must exist in the Hospital Location file. LAYGO is not allowed on the Hospital Location file.

A sample data entry session follows.

Clinic File Data Entry Option Sample Session

Select HBHC Manager Menu Option: Clinic File Data Entry

Step	Prompt:	If User Answers With	Proceed to Step
1 Selec	ct HBHC CLINIC	NAME:	
		- "new" HBHC clinic name	2
		- "current" HBHC clinic name	3
		- ^ Or <ret></ret>	Done
2 ARE S	YOU ADDING "HE	SHC NURSING CLINIC", AS A NEW HBHC C	LINIC (THE nnTH)?
		- Y (es)	3
		- N (0)	1
		- ^ Or <ret></ret>	1
3 NAME	:	- any valid clinic in Hospital	
		Location file	1

Team File Data Entry Option

This option allows entering/editing of HBHC Team names in the HBHC Team file.

This file is referenced by the HBHC Provider file, HBHC Team field, and should be populated prior to entering any data in the HBHC Provider file.

A sample data entry session follows.

Team File Data Entry Option Sample Session

Select HBHC Manager Menu Option: Team File Data Entry

St	ep Prompt:	If User Answers With	Proceed to Step
1	Select HBHC TEAM NAME:	- "new" HBHC team name - "current" HBHC team name - ^ or <ret< b="">></ret<>	2 3 Done
2	ARE YOU ADDING "Team Na	ame", AS A NEW HBHC TEAM (THE n	nTH)?
		- Y(es)	3
		- N (0)	1
		- ^ Or <ret></ret>	1
3	NAME: - 1-30	O free text characters	1

HBHC Provider File Report (132) Option

This option prints the HBHC Provider File Report. The report is printed alphabetically by provider name, using 132 column format.

The report data includes:

- Provider Name
- Provider Number
- Degree
- Grade/Step
- HBHC FTEE
- HBHC Team

This report is useful for submitting provider information to Central Office or Austin.

A sample report usage session follows.

HBHC Provider File Report (132) Option Sample Session

```
Select Manager Menu Option: HBHC Provider File Report (132)
DEVICE: HOME// Printer name or <RET>
```

A sample report follows.

HBHC Provider File Report goes here

Re-Transmit File to Austin Option

This option re-transmits the last created transmit file to Austin. (Note: "Last created" may not be the "last transmitted" if Build/Verify Transmission File option has been run since the last transmission to Austin. See Build/Verify Transmission File Option section for details.)

The Re-Transmit File to Austin should only be used when something unforeseen happens to the last transmission, and it is necessary to send the transmit file a second time. (e.g., garbled file data due to network problems, incomplete transmit due to hardware failure, etc.) Use this option with caution since you will in essence be submitting the same data to Austin twice. (Although, Austin will reject duplicate admission/discharge data on their end, all visits would be duplicated. The extra processing time/effort involved are also a waste of resources.)

Depending on the nature of the problem and/or reason for re-transmitting, your local IRM technical support person, and possibly Austin as well, should be involved whenever this option is used. (e.g., If a transmit was incomplete due to a hardware failure, Austin may need to delete the "partial" transmit file received prior to the retransmit.)

This option should be used instead of running the Transmit File to Austin option a second time, as the Re-Transmit File option invisibly updates fields used by the software package.

The Transmit File to Austin option should only be run ONCE for each monthly cycle. Re-Transmit File to Austin may be run more than once, if needed, until the transmit is successful. (e.g., Repeated hardware problems that disrupt the Re-Transmit option and prevent completion.)

A sample option usage session follows.

Re-Transmit File to Austin Option Sample Session

Select Manager Menu Option: Re-Transmit File to Austin

The following message(s) will appear:

- This option re-transmits the same data included in the last file created for transmission to Austin. It should only be run under special circumstances and should be coordinated with Austin. Do you wish to continue? NO//

Answering "No" or <RET> to this message returns the user to the Manager Menu with no transmission occurring.

If the user answers "Yes" to the "Do you wish to continue?" prompt, the following message indicates a background job has been initiated to retransmit the file to Austin.

- Re-transmission request has been queued.

Printer Information

Printers can print reports in 80 columns, which is standard format, or 132 columns, commonly called compressed format. Each printer has a "default" column format setting, or "subtype". (All HBHC report options display the column format required in parentheses. (e.g., Program Census Report (80).)

If the printer subtype is set for standard format, all 80 column reports will print satisfactorily. If the report requires 132 columns, the user may change the subtype value when prompted for the print device as follows:

```
DEVICE: HOME// printer name;P-printer_specific_subtype
```

The printer name is followed by a semi-colon, then a "P-printer_specific_subtype (e.g., PT100;P-KYOCERA.CMP). Entering "P-partial_printer_brand_name" (e.g., P-KY) lists the subtypes available for the KYOCERA brand printer. Printer names and subtypes are site specific and may vary from the examples, but the method used remains the same.

This method only changes to compressed mode temporarily to print the requested report. The default printer setting is not changed permanently. (Contact IRM if you have any questions.)

96

Package Operation

Glossary

Application Coordinator

Person responsible for the implementation, training, and troubleshooting of the software package, also acts as liaison between the HBHC Program personnel and IRM.

Background Job A job designated to process "behind the scenes", while

allowing the user to continue working without

interruption.

Branching Jumping from one spot to another; usually based on the

test of a condition. In input templates, branching allows you to determine which questions will be asked based on

current values.

Caret The ^ symbol on your keyboard. Also known as the up-arrow

symbol.

Case Manager HBHC provider who is assigned responsibility for

coordinating a specific patient and caregiver's care.

D/C Discharge.

Database An organized collection of data.

Default The most probable answer to the field prompt. The value

that appears between the field prompt and two slash marks (//). With the cursor resting next to the field

prompt, you can either accept the default answer or enter your own answer. To accept the default, simply press the enter (or return) key. To change the default answer, type

in your response.

Device Prompt A prompt at which you identify where you want to send

your report output.

DHCP Decentralized Hospital Computer Program, as used by

the Veterans Administration.

Domain Within the VA Network, an address where you may send

your electronic mail messages.

Double Quote The " symbol. Enclose patient name with double quotes

to informs FileMan you wish to create an additional record with the same name as an existing record in the file. (e.g., "lastname,firstname"). This method is used to create additional episode of care records for a patient in

the HBHC Patient file.

Enter Pressing the return key tells the computer either to

execute your instruction or command OR tells the computer to store the information that you entered.

Episode of Care An admission to the HBHC Program begins an episode of

care. The episode ends when the patient is discharged from the Program. A complete episode of care must

include an admission and a discharge.

Exit Action Computer processing which occurs whenever a user exits

from an option containing an exit action. This processing

takes place prior to returning to the menu.

Field In the computing environment, a field is similar to the

blank space on a form. Field refers to one element of

information (e.g., patient name).

Field Prompt An online instruction that identifies the type of

information you need to enter.

File A collection of related records treated as a unit.

Form 3 Evaluation/Admission data entry form.

Form 4 Visit Log data entry form.

Form 5 Discharge data entry form.

Form 6 Correction data entry form.

Free Text A data type that can contain any printable characters.

Glossary

HBHC Hospital Based Home Care.

HBHC Information

System

HBHC software package.

HBHC Provider file File number 631.4, contains unique HBHC information

pertaining to HBHC providers.

Help Assistance information which is available online. Enter 1

or more question marks at any field prompt to obtain help explaining what answer(s) the field prompt will accept.

IRM Information Resources Management.

ISC Information Systems Center. In each region of the

country, an organization charged with taking the lead in developing, testing, verifying, and supporting specific

DHCP applications.

Jump Command that allows you to go from a particular field

within a data entry option to another field within that

same option.

Key Special control that allows you to unlock and use options

governing sensitive activities and information.

LAYGO Learn As You GO, allowing additions to a file.

Lookup To find an entry in a file using a value for one of its fields.

Mail Group A name assigned to a group of computer users. When you

send a message to the group, each member of the mail

group receives the message.

MAS Medical Administration Service.

Menu A list of options from which you can select an activity.

Online A device is online when it has an active connection to the

computer.

Glossary

Online Help Assistance information which is available on your

computer screen. Enter 1 or more question marks at any field prompt to obtain help explaining what answer(s) the

field prompt will accept.

Option A computing activity that you can select from a menu.

Package The set of programs, files, documentation, online help,

and installation procedures that constitute a given

software application.

Populate To fill in a file with data.

Program A list of instructions written in a programming language

and used for computer operations.

Prompt A question or message from the computer requiring your

response.

Queued A job that is sent for processing as a background job.

Record A collection of data items that refer to a specific entity

(e.g., patient name, social security number, date of birth,

all referring to the same patient).

Required Field A mandatory field, one that must not remain blank.

Return On the computer keyboard, the key located where the

carriage return is on a typewriter. Symbolized by <RET>.

Scroll Keyboard button that allows you to "stop" or "hold" the

terminal screen whenever the computer displays data

faster than you can read it.

Security Key Special control that allows you to unlock and use options

governing sensitive activities and information.

Glossary (continued)

Software Package The set of programs that comprise the HBHC computer

application.

Spacebar Recall In VA FileMan, press the spacebar key, then the return

key to recall your most current response to a prompt.

Subtype Printer default characteristics information (e.g., column

format, page length, etc.).

Team An interdisciplinary group of staff who care for a specific

group of HBHC patients. Some HBHCs are composed of only one team; some have two teams, others three or

more.

Up Arrow The ^ character; used in FileMan for exiting an option or

cancelling a response. Also used in combination with a field name or prompt to jump to the specified field or

prompt.

Glossary

Appendix: Sample Sessions

The following pages contain all sample session pages included throughout the user manual. A few minor changes have been made to make the examples more generic (e.g., specific dates for report date ranges now say "date"). This "how-to" appendix can be copied and distributed to users.

Make Appointment Option Sample Session

```
Select HBHC Information System Menu Option: Make Appointment
Select CLINIC: HBHC clinic
Select PATIENT NAME: patient name
APPOINTMENT TYPE: REGULAR// <RET>
DISPLAY PENDING APPOINTMENTS: NO// <RET>
         PATIENT NOT ENROLLED IN CLINIC!
         WANT TO ENROLL HER IN HBHC SOCIAL WORK? <RET>
WANT TO SCHEDULE PATIENT FOR CONSULT? Y (YES)
DISPLAY CLINIC AVAILABILITY STARTING WHEN: <RET>
15 MINUTE APPOINTMENTS
DATE/TIME: date/time
WANT PATIENT NOTIFIED OF LAB, X-RAY, OR EKG STOPS? NO// <RET>
 OTHER INFO: <RET>
Select CLINIC: <RET>
Adding entries to the visit file...
...SORRY, JUST A MOMENT PLEASE...
```

The "Adding entries" and "SORRY," messages above are displayed while the software package is updating the visit file. The time needed to update the visit file varies with the amount of data being processed. Please be patient, this may take a few moments.

Cancel Appointment Option Sample Session

```
Select HBHC Information System Menu Option: Cancel Appointment
Select PATIENT NAME: patient name
DO YOU WANT TO CANCEL (P)AST OR (F)UTURE APPOINTMENTS? F// P
APPOINTMENTS CANCELLED BY (P)ATIENT OR BY (C)LINIC? P// <RET>
Select CANCELLATION REASONS NAME: <RET>
CANCELLATION REMARKS: <RET>
READY TO CANCEL PREVIOUS APPTS
DISPLAY APPTS STARTING WITH DATE: FIRST// date
(1) JAN 15, 1993 10:00 AM (15 MINUTES) HBHC SOCIAL WORK
SELECT APPOINTMENTS TO BE CANCELLED: 1
1 Appointment cancelled
DO YOU WISH TO REBOOK ANY APPOINTMENT(S) THAT YOU HAVE CANCELLED? NO// <RET>
(NO)
DO YOU WISH TO PRINT LETTERS FOR THE CANCELLED APPOINTMENT(S)? NO// <RET>
Select PATIENT NAME: <RET>
Updating entries in the visit file...
...HMMM, LET ME PUT YOU ON "HOLD" FOR A SECOND...
```

The "Updating entries" and "HMMM," messages above are displayed while the software package is updating the visit file. The time needed to update the visit file varies with the amount of data being processed. Please be patient, this may take a few moments.

Evaluation/Admission Data Entry Option Sample Session

Select HBHC Information System Menu Option: Evaluation/Admission Data Entry

Step Prompt: Step	If User Answers With	Proceed to
1 Select PATIENT NAME:	- "new" HBHC patient name	2
	- "new" last 4 digits of patient SSN	2
	- "new" first character of patient last name and last 4 digits of patie	ent
	SSN	2
	- "current" HBHC patient name	4
	- "current" last 4 digits of patient SSN- "current" first character of patient	4
	last name and last 4 digits of patient SSN	4
	- ^ Or <ret></ret>	Done

Note: Eventually, after the software package has been used for a while, the need to add additional episode of care records for a patient will arise. To create another episode of care requires using the FileMan convention of enclosing the patient's name in double quotes at the Select PATIENT NAME: prompt (e.g., "lastname, firstname"). The double quotes inform FileMan that you wish to create another record in the HBHC Patient file for the same patient.

```
2 ARE YOU ADDING "PATIENT, BRAND NEW", AS A NEW HBHC PATIENT (THE nnTH)?
                  - Y(es)
                                                   1
                   - N(0)
                  - ^ Or <RET>
                                                   1
 ______
3 HBHC PATIENT EVALUATION DATE:
                  - any valid date between 1/1/1977 and
```

12/31/1999 4

Evaluation Date must be prior to or same as HBHC Admission Date. 4 *** Record contains Discharge data indicating a Complete Episode of

Care ***

This message is displayed if Discharge data has been entered for this episode of care. The message is a reminder the record is considered to be complete and may have been selected in error. This record should only be edited if correction of existing data is needed. Selection of this record is inappropriate if the user's intention is to create an additional episode of care. The user proceeds to step 5 or

step 6	, based o	n whether	the record	has been tr	ansmitted.		

Step Step	Prompt:		Proceed to
5 Tran		must be reset before editing this recor the Flag? NO//	
		- Y (es)	6
		- N (0)	1
		- ^ Or <ret></ret>	1
the fla you wi record Status	g allows the user to sh to reset the Flag to be included in tl Flag to "Needs to l , delete this previo	d if the record has been transmitted to Auso edit any data in the record. Answering "g?" prompt automatically generates a Forme next transmission to Austin, and resets be Transmitted" status. In short, answeringly transmitted record, I"m sending a cor	Yes" to the "Do n 6 Correction the Transmit ng "Yes" tells
6 EVAL	UATION DATE:	- <ret> (accept default from Step 3) - any valid date between 1/1/1977 and</ret>	7
		12/31/1999	7
Evalua	ntion Date must be	prior to or same as HBHC Admission Dat	e.
7 STAT	'E CODE: ARKANSAS	// - <ret> (accept default)</ret>	8
		 any valid 2 digit numeric state code, or state name, in State file 	8
Field d	lefault value pulled	l from MAS Patient file data.	
8 COUN	TY CODE: PULASKI	(119)//	
		- <reт> (accept default)</reт>	9
		- any valid 3 digit numeric county code	,
Field d	lefault value pulled	or county name, in State file I from MAS Patient file data.	9
9 ZIP	CODE: 72203//	- <ret> (accept default)</ret>	10
		- 5 digit numeric ZIP cod	10
Field d	lefault value pulled	l from MAS Patient file data.	
 10 ELIG	BILITY @ EVALUAT	ION: Other Non-Service Connected (05) - <ret> (accept default) - 2 digit numeric code, valid entries:</ret>	11

01 thru 05	11
Field default value pulled from MAS Patient file data.	

Step	Prompt:		oceed to Step
11 BIRTH	_	Contact MAS if value is incorrect. ***	:======
Field da	ata is display o	only. MAS must be contacted if value is incorrec	t. 12
12 PERIO	D OF SERVICE:	World War II (02)// - <ret> (accept default) - 2 digit code, valid entries:</ret>	13
		00 thru 05, 07 thru 10 and X	13
Field de	efault value pu	ılled from MAS Patient file data.	
13 SEX:	Male (1) *** (Contact MAS if value is incorrect. ***	
Field da	ata is display o	only. MAS must be contacted if value is incorrec	t. 14
14 RACE:	White (1) *** (Contact MAS if value is incorrect. ***	
Field da	nta is display o	only. MAS must be contacted if value is incorrec	t. 15
15 MARIT	'AL STATUS @ E	- <ret> (accept default)</ret>	16
		- 1 digit numeric code, valid entries:1 thru 5, and 9	16
Field de	efault value pu	ılled from MAS Patient file data.	
16 LIVIN	 IG ARRANGEMENT		
		- 1 digit numeric code, valid entries:1 thru 5, and 9	17
17 LAST	AGENCY PROVID		
		- 1 digit numeric code, valid entries: 1 thru 3	18
18 TYPE	OF LAST CARE	AGENCY:	
		- 1 digit numeric code, valid entries: 1 thru 7, and 9	19
19 ADMIT	'/REJECT ACTIC	DM:	
		- 1 (Admit to HBHC)- 2 (Reject from HBHC)	22 20
20 REJEC	 T/WITHDRAW RE	EASON:	

- 2 digit numeric code, valid entries:	
01 thru 08, 10, and 11	21

		If User Answers With	
	CT/WITHDRAW DISPO		===========
		- 1 digit numeric code, valid entries: 1 and 2	43
22 ADMI	ssion date: - a	ny valid date between 1/1/1977 and 12/31/1999	23
	sion Date must t ne as HBHC Disc	follow or be same as HBHC Evaluatio charge Date.	-
23 PRIM	ARY DIAGNOSIS @ A	ADMISSION:	
		 any valid ICD9 diagnosis code in ICI Diagnosis file 	24
		l diagnosis description, diagnosis cat st of selectable diagnostic codes.	egory (e.g., dementia), o
24 SECO	NDARY DIAGNOSES @	ADM: - 1-30 free text characters	25
Field i	is not transmitte		23
25 VISI	ON @ ADMISSION:		
		1 digit numeric code, valid entries:1 thru 4, and 9	26
26 HEAR	ING @ ADMISSION:	4 10 40	
		1 digit numeric code, valid entries:1 thru 4, and 9	27
27 EXPR	ESSIVE COMMUNICAT		
		1 digit numeric code, valid entries:1 thru 5, and 9	28
28 RECE	PTIVE COMMUNICATI		
		1 digit numeric code, valid entries:1 thru 5, and 9	29
29 BATH	ING @ ADMISSION:		
		- 1 digit numeric code, valid entries: - 1 thru 3, and 9	30
30 DRES	SING @ ADMISSION:		31

31 TOILET USAGE @ ADMISSION:- 1 digit numeric code, valid entries:	
1 thru 3, and 9	32

	1	If User Answers With	Proceed to Step
	======================================		=========
		- 1 digit numeric code, valid entries:	
		1 thru 3, and 9	33
33 EATI	NG @ ADMISSION:		
		- 1 digit numeric code, valid entries:	
		1 thru 3, and 9	34
34 WALK	ING @ ADMISSION:		
		- 1 digit numeric code, valid entries:	
		1 thru 3, and 9	35
35 BOWE	L CONTINENCE @ ADM	 MISSION:	
		- 1 digit numeric code, valid entries:	
		1 thru 3, and 9	36
36 BLAD	 DER CONTINENCE @ A	ADMISSION:	
		- 1 digit numeric code, valid entries:	
		1 thru 3, and 9	37
37 MOBI	 LITY @ ADMISSION:		
		- 1 digit numeric code, valid entries:	
		1 thru 4, and 9	38
38 ADAP	TIVE TASKS @ ADMIS	SSION:	
		- 1 digit numeric code, valid entries:	
		1, 2, and 9	39
	VIOR PROBLEMS @ AI		
		- 1 digit numeric code, valid entries:	
		1, 2, and 9	40
40 DISO	RIENTATION @ ADMIS	SSION:	
		- 1 digit numeric code, valid entries:	
		1, 2, and 9	41
41 MOOD	 DISTURBANCE @ ADN		
		- 1 digit numeric code, valid entries:	
		1, 2, and 9	42
42 CARE	GIVER LIMITATIONS	@ ADMISSION:	
		- 1 digit numeric code, valid entries:	
		1 thru 4, and 9	43

Step	Prompt:	If User Answers With	Proceed to Step
43 PERS	ON COMPLETING	G EVAL/ADM FORM: - any provider in HBHC Provider file	44
User m	ay enter prov	vider name, or provider number. Field is not to	ransmitted to Austin.
44 DATE	EVAL/ADM FOI	RM COMPLETED: - any valid date	45
Field is	not transmit	tted to Austin.	
45 CASE	MANAGER:	- any provider in HBHC Provider file	1
User m	ay enter prov	vider name, or provider number. Field is not tr	ransmitted to Austin.

Visit Data Entry Option Sample Session

Select HBHC Information System Menu Option: Visit Data Entry

Step	Prompt:	If User Answers With	Proceed to Step
1 Sele	ct HBHC VISIT P	ATIENT NAME:	
		- HBHC patient name	2
		- last 4 digits of patient SSN	2
		- first character of patient last	
		name and last 4 digits of p	oatient
		SSN	2
		- ^ Or <ret></ret>	Done
2 A lis	st of visit dates is	displayed for user selection of the	
visit	to be edited, one	e patient has more than 1 visit on file	3

The "Number of Visit Days to Scan" system parameter controls the date range of visits displayed for selection. This parameter may be changed as needed (valid values are thru 365) by the Application Coordinator, using the System Parameters Edit option located o the Manager Menu.

3 Transmit Status Flag must be reset before editing this record is allowed. Do you wi to reset the Flag? NO// - **Y**(es) 4

1 - **N**(0) - ^ Or <RET>

This message is displayed if the visit record has been transmitted to Austin. Resetting the fla allows the user to edit the data in the record. Answering "Yes" to the "Do you wish to reset the Flag?" prompt does not generate a Form 6 Correction record for visits. Currently no mechanic exists for correcting visit data at Austin. The Transmit Status Flag is reset to "Needs to be Transmitted" status and the corrected record will be included in the next transmission to Austin. Care should be taken in answering "Yes", since a duplicate visit record will be transmitted to Austin.

- any provider in HBHC Provider file 4 PROVIDER:

User may enter provider name, or provider number.

Note: The FileMan spacebar recall feature is useful if multiple visits for the same provider a being entered. The system does not have to perform an HBHC Provider file lookup when spacebar recall is used. This saves the user time as well as being more system efficient.

1

Appendix: Sample Sessions

Step Prompt:	If User Answers With	Proceed to Step
5 TYPE OF VISIT:	- 1 digit numeric code, valid entries 1 thru 7	6
6 QA INDICATOR:	- 1-2 characters in length.	7
Refer to directions from responses).	the Office of Geriatrics & Extended Car	re (for a current list of accepta
7 COMMENTS:	- 1-30 free text characters	1
Field is not transmitted	to Austin.	

Discharge Data Entry Option Sample Session

Select HBHC Information System Menu Option: Discharge Data Entry

Step	Prompt:	If User Answers With P	roceed to Step
1 Sele	ct PATIENT NAME:	- HBHC patient name	2
		last 4 digits of patient SSNfirst character of patient last name	2
		and last 4 digits of patient SSN	2
		- ^ OΓ <ret></ret>	Done
2 Reco	rd indicates patie	nt has not been admitted to HBHC. Disc	harge
not	allowed without ad	mission.	1

This message is displayed if Discharge is attempted without a corresponding Admission. User proceeds to step 3 in all other cases.

3	Transmit Status Flag must be reset before editing this record is Do you wish to reset the Flag? NO//	allowed.
	- Y (es)	4
	- N (⊙)	1
	- ^ 0r <ret></ret>	1

This message is displayed if the discharge record has been transmitted to Austin. Resetting the flag allows the user to edit any data in the record. Answering "Yes" to the "Do you wish to reset the Flag?" prompt automatically generates a Form 6 Correction record for both the Discharge record and for the corresponding Admission record. Both segments of the record are considered to comprise one episode of care and exist at Austin as one data record. The Form 6 Correction records will automatically be included in the next transmission to Austin. The Transmit Status Flag will be reset to "Needs to be Transmitted" status for both the Admission and Discharge. In short, answering "Yes" tells Austin, delete the previously transmitted record segments, I'm sending replacements. ·-----

- any valid date between 1/1/1977 and 4 DISCHARGE DATE: 12/31/1999 5

Discharge Date must follow or be same as HBHC Admission Date.

5	ELIGIBILITY	@ DISCHARGE:	Other Non-Service Connected (05)//	
			- <reт> (accept default)</reт>	6
			- 2 digit numeric code, valid entries:	
			01 thru 05	6

Field value default pulled from HBHC Patient file admission data.

Discharge Data Entry Option Sample Session (continued)

Step Prompt:	If User Answers With Proc	eed to Step
6 MARITAL STATUS @ DISCH	======================================	=======
	- <ret> (accept default)</ret>	7
	- 1 digit numeric code, valid entries:	
	1 thru 5, and 9	7
Field default value pulled	from HBHC Patient file admission data.	
7 LIVING ARRANGEMENTS @	D/C: With Spouse (2)//	
	- <ret> (accept default)</ret>	8
	- 1 digit numeric code, valid entries:	
	1 thru 5, and 9	8
Field default value pulled	from HBHC Patient file admission data.	
8 DISCHARGE STATUS:	-1 or 2	9
0 2100111101	- 3, 5, or 9	12
	- 4	11
9 TRANSFER DESTINATION:	- 1 digit numeric code, valid entries:	
	1 thru 3	10
10 TYPE OF DESTINATION AG	 BENCY:	
	- 1 digit numeric code, valid entries:	
	1 thru 6, and 9	12
11 CAUSE OF DEATH: - 1-3	30 free text characters	32
Field is not transmitted to	Austin.	
12 PRIMARY DIAGNOSIS @ DI	SCHARGE: 250.60 DIABETES W NEUROLOGIC MA	 NIF II//
	- <ret> (accept default)</ret>	13
	- any valid ICD9 diagnosis code in ICD	
	Diagnosis file	13

User may enter partial diagnosis description, diagnosis category (e.g., diabetes), or ICD9 cod to obtain list of selectable diagnostic codes.

Field default value pulled from HBHC Patient file admission data.				
13 SECONDARY DIAGNOSES @ D/C: - 1-30 free text characters	14			
Field is not transmitted to Austin.				

Step	Prompt:	If User Answers With	Proceed to Step
			15
	- 1 digit numeri	c code, valid entries: 1 thru 4, and 9	15
Field d	efault value pulle	d from HBHC Patient file admission data	ı .
15 HEAR:	ING @ DISCHARGE:	Moderate Loss (2)// - <pre></pre>	16
		1 digit numeric code, valid entries:1 thru 4, and 9	16
Field d	efault value pulle	d from HBHC Patient file admission data	ı .
 16 EXPRI (1)/		FION @ D/C: Speaks and is Usually Unde	erstood
. , , ,		- <ret> (accept default)</ret>- 1 digit numeric code, valid entries:	17
		1 thru 5, and 9	17
Field d	efault value pulle	d from HBHC Patient file admission data	ı.
17 RECE	PTIVE COMMUNICATI	ION @ D/C: Has Limited Comprehension - <ret> (accept default)</ret>	of Oral Communication
		1 digit numeric code, valid entries:1 thru 5, and 9	18
Field d	efault value pulle	d from HBHC Patient file admission data	ı .
 18 BATH:	ING @ DISCHARGE:	No Help (1)// - <ret> (accept default)</ret>	19
Eiold d	ofoult value pulle	- 1 digit numeric code, valid entries: 1 thru 3, and 9	19
		d from HBHC Patient file admission data	l.
19 DRES	SING @ DISCHARGE:	 Receives Help (2)// - <ret> (accept default)</ret> - 1 digit numeric code, valid entries: 	20
		1 thru 3, and 9	20
Field d	efault value pulle	d from HBHC Patient file admission data	ı .

Step	Prompt:	If User Answers With	Proceed to S	tep
====== 20 TOIL	ET USAGE @ DISCI	HARGE: No Help (1)// - <ret> (accept default) - 1 digit numeric code, valid entries:</ret>	21	==
		1 thru 3, and 9	21	
Field d	efault value pull	ed from HBHC Patient file admission data	ı .	
21 TRAN	SFERRING @ DISC	HARGE: Receives Help (2)//	22	
		- <reт> (accept default)</reт>- 1 digit numeric code, valid entries:	22	
		1 thru 3, and 9	22	
Field d	efault value pull	ed from HBHC Patient file admission data	ı .	
22 EATI	NG @ DISCHARGE:	No Help (1)//	23	
		- <reт> (accept default)</reт>- 1 digit numeric code, valid entries:	23	
		1 thru 3, and 9	23	
Field d	efault value pull	ed from HBHC Patient file admission data	l. 	
23 WALK	ING @ DISCHARGE	<pre>: Receives Help (2)// - <ret> (accept default)</ret></pre>	24	
		- 1 digit numeric code, valid entries:		
		1 thru 3, and 9	24	
Field d	efault value pull	ed from HBHC Patient file admission data	ı. 	
24 BOWE	L CONTINENCE @ I	DISCHARGE: Continent or Ostomy/Catheter - <ret> (accept default)</ret>	Self Care	(1),
		- 1 digit numeric code, valid entries:		
		1 thru 3, and 9	25	
Field d	efault value pull	ed from HBHC Patient file admission data	ı. 	
25 BLAD	DER CONTINENCE @	<pre>@ DISCHARGE: Incontinent Occasionally - <ret> (accept default)</ret></pre>	(2)// 26	
		- 1 digit numeric code, valid entries:	ωU	
		1 thru 3, and 9	26	
Field d	efault value pull	ed from HBHC Patient file admission data	ı .	

Step	Prompt:	If User Answers With	Proceed to St	еp
_===== 26 MOBIL	======================================	Goes Outdoors Without Help (1)// - <ret> (accept default) - 1 digit numeric code, valid entries:</ret>	27	_
		1 thru 4, and 9	27	
Field de	efault value pulled	from HBHC Patient file admission data	ì. 	_
27 ADAPT	TIVE TASKS @ DISCH	ARGE: Requires Help (2)// - <ret> (accept default) - 1 digit numeric code, valid entries:</ret>	28	
		1, 2, and 9	28	
Field de	efault value pulled	from HBHC Patient file admission data	1 .	
28 BEHAV	7IOR PROBLEMS @ DI	SCHARGE: Does Not Exhibit This Chara - <ret> (accept default)</ret>	acteristic 29	(1)//
		- 1 digit numeric code, valid entries: 1, 2, and 9	29	
Field de	efault value pulled	from HBHC Patient file admission data	a.	
29 DISOR	RIENTATION @ DISCH	ARGE: Exhibits This Characteristic - <ret> (accept default)</ret>	(2)//	_
		- 1 digit numeric code, valid entries: 1, 2, and 9	30	
Field de	efault value pulled	from HBHC Patient file admission data	1.	
30 MOOD (1)//		CHARGE: Does Not Exhibit This Charac	cteristic	_
. , , , ,		- <ret> (accept default)</ret>- 1 digit numeric code, valid entries:	31	
		1, 2, and 9	31	
Field de	efault value pulled	from HBHC Patient file admission data	ì.	_
31 CAREG	SIVER LIMITATIONS	 DISCHARGE: Moderate (2)// - <ret> (accept default)</ret> - 1 digit numeric code, valid entries: 	32	
		1 thru 4, and 9	32	
Field de	efault value pulled	from HBHC Patient file admission data	ì.	

Step	Prompt:	If User Answers With	Proceed to Step
	ON COMPLETING D	/C FORM:	
		- any provider in HBHC Provider file	33
User m	ay enter provide	r name, or provider number. Field is not tr	ansmitted to Austin.
33 DATE	DISCHARGE FORM	COMPLETED:	
		- any valid date	1
Field is	not transmitted	to Austin.	

Evaluation/Admission Data Report by Patient Option Sample Session

Select Reports Menu Option: Evaluation/Admission Data Report by Patient (80)

Select HBHC PATIENT NAME: patient name

Patient Visit Data Report Option Sample Session

Select Reports Menu Option: Patient Visit Data Report (80)

Select HBHC PATIENT NAME: patient name

Beginning Report Date: date
Ending Report Date: date

Discharge Data Report by Patient Option Sample Session

Select Reports Menu Option: Discharge Data Report by Patient (80)

Select HBHC PATIENT NAME: patient name

Episode of Care/Length of Stay Report Option Sample Session

Select Reports Menu Option: Episode of Care/Length of Stay Report (80)

Beginning Report Date: date
Ending Report Date: date

Program Census Report Option Sample Session

Select Reports Menu Option: Program Census Report (80)

Beginning Report Date: date
Ending Report Date: date

Team Census Report Option Sample Session

Select Reports Menu Option: Team Census Report (80)

Beginning Report Date: date
Ending Report Date: date

Appendix: Sample Sessions

Case Manager Census Report Option Sample Session

Select Reports Menu Option: Case Manager Census Report (132)

Do you wish to include ALL case managers on the report? YES// Yes

(next prompt appears only if "No" answered above)
Select HBHC Case Manager: provider number or name

Beginning Report Date: date
Ending Report Date: date

Provider Census Report Option Sample Session

Select Reports Menu Option: Provider Census Report (132)

Do you wish to include ALL providers on the report? YES// Yes

(next prompt appears only if "No" answered above)
Select HBHC Provider: provider number or name

Beginning Report Date: date
Ending Report Date: date

DEVICE: HOME// Printer name or <RET>

134

Admissions/Discharges by Date Range Report Option Sample Session

Select Reports Menu Option: Admissions/Discharges by Date Range Report (132)

Select Admissions or Discharges: (A/D): Admissions
or

Select Admissions or Discharges: (A/D): **D**ischarges

Beginning Report Date: date
Ending Report Date: date

Visit Data by Date Range Report Option Sample Session

Select Reports Menu Option: Visit Data by Date Range Report (80)

Beginning Report Date: date
Ending Report Date: date

Appendix: Sample Sessions

QA Indicator Report Option Sample Session

Select Reports Menu Option: QA Indicator Report (80)

Beginning Report Date: date
Ending Report Date: date

Build/Verify Transmission File Option Sample Session

Select Transmission Menu Option: Build/Verify Transmission File

one of the following prompts/messages will appear:

- 1. This option builds the file for transmission to Austin. Do you wish to continue? NO// ${\bf YES}$ (YES)
 - a. YES response

The following message is displayed while processing takes place:

```
Building transmission file...
...HMMM, HOLD ON...
```

Note: The time this option takes varies depending on the amount of data processed. Please be patient.

b. NO response

If "NO" or <RET> is entered at the "Do you wish to continue? NO//" prompt, the user returns to the Transmission Menu. No file processing occurs.

OR

2. Records containing errors exist and must be corrected before transmit file can be created or updated.

The above message indicates all errors previously detected by this option must be corrected before the user can proceed. Use the Form Errors Report, and Edit Form Errors Data options to correct the errors.

Appendix: Sample Sessions

Form Errors Report Option Sample Session

Select Transmission Menu Option: Form Errors Report (80)
DEVICE: HOME// Printer name or <RET>

Edit Form Errors Data Option Sample Session

```
Select Transmission Menu Option: Edit Form Errors Data

Select PATIENT NAME: patient name

=== Editing 12-08-92 Evaluation/Admission Data ===

BATHING @ ADMISSION: 1 No Help (1)

MOBILITY @ ADMISSION: 1 Goes Outdoors Without Help (1)

=== Editing 01-12-93 Discharge Data ===

LIVING ARRANGEMENTS @ D/C: 2 With Spouse (2)

Select PATIENT NAME: <RET>
```

Transmit File to Austin Option Sample Session

Select Transmission Menu Option: Transmit File to Austin

One of the following messages will appear:

1. Transmission request has been queued.

This message indicates that all records are correct and complete and a background job to transmit the file to Austin has been initiated by the software package.

OR

2. Records containing errors exist and must be corrected before file can be transmitted.

The above message indicates all errors previously detected by the Build/Verify Transmission File option must be corrected before the user can proceed. Use the Form Errors Report, and Edit Form Errors Data options to correct the errors.

System Parameters Edit Option Sample Session

Select Manager Menu Option: System Parameters Edit
Number of Visit Days to Scan: 30// enter number between 7 and 365

Provider File Data Entry Option Sample Session

Select HBHC Manager Menu Option: Provider File Data Entry

Step Step	Prompt:	If User Answers With	Proceed to
1 Selec	t HBHC PROVIDER N	======================================	==========
		- "new" HBHC provider number	2
		- "current" HBHC provider number	3
		- "current" HBHC provider name	3
		- ^ Or <ret></ret>	Done

This field represents a unique 3 digit HBHC provider number which is assigned to each person whose FTEE is charged to HBHC. The 3 digit number must be between 100 and 299, and should be constructed as follows:

- first digit contains 1 for nonstudents, 2 for students
- second digit contains 0 thru 8 indicating discipline as follows:
 - 0 RN
 - 1 LPN, LVN, Home Health Aide or Tech, Nursing Assistant
 - 2 Social Worker
 - 3 OT, PT, CT, Rehabilitation Therapist
 - 4 Dietitian, Nutritionist
 - 5 Physician
 - 6 Nurse Practitioner
 - 7 Clinical Pharmacist
 - 8 Other
- third digit contains 0 thru 9 indicating individual provider as follows:
 - 0 first staff member in discipline
 - 1 second staff member in discipline
 - 2 third staff member in discipline, etc.

All students in a particular discipline should share the same HBHC provider number (e.g., all RN students would be 200). New provider numbers are issued only when FTEE is increased. Provider number "190" can be used as a "catch-all" category if the need arises.

2	ARE YOU ADDING "289",	AS A NEW HBHC PROVIDER (THE nnTH)?	
		- Y (es)	3
		- N (0)	1
		- ^ Or <ret></ret>	1
3	PROVIDER NAME:	- any valid provider in New Person file	4
4	DEGREE:	- 1-15 free text characters	5

Appendix: Sample Sessions

Provider File Data Entry Option Sample Session (continued)

St	ep Prompt:	If User Answers With	Proceed to Step
5	GRADE/STEP:	- 1-2 numerics, 1 "/", and 1-2 numeric - 1-3 alphabetic characters, 1 "/",	s 6
		and 1-2 numerics	6
	eld must be in 99/99 or ade, step 11).	xxx/99 format (e.g., 11/4 for grade 11, ste	ep 4, or SR/11 for Senio
6	FTEE ON HBHC:	- number between 0 and 1, 2 decimal digits	7
Fi	eld examples: 1, .5, or	.25.	
- <i>-</i>	HBHC TEAM:	- any valid field in HBHC Team File	1

Clinic File Data Entry Option Sample Session

Select HBHC Manager Menu Option: Clinic File Data Entry

St	ep Prompt:	If User Answers With	Proceed to Step
1	Select HBHC CLINIC NA	 ME:	
		- "new" HBHC clinic name	2
		- "current" HBHC clinic name	3
		- ^ or <ret></ret>	Done
2	ARE YOU ADDING "HBHC	NURSING CLINIC", AS A NEW HBHC CLINI	.C (THE nnTH)?
		- Y(es)	3
		- N (0)	1
		- ^ OΓ <ret></ret>	1
3	NAME:	- any valid clinic in Hospital	
		Location file	l

Appendix: Sample Sessions

Team File Data Entry Option Sample Session

Select HBHC Manager Menu Option: Team File Data Entry

Step	Prompt:	If User Answers With	Proceed to Step
 1 Sel	ect HBHC TEAM NAME:	- "new" HBHC team name	2
		- "current" HBHC team name	3
		- ^ OΓ <ret></ret>	Done
2 2 ARE	YOU ADDING "Team Na	me", AS A NEW HBHC TEAM (THE nnTH)?	
		- Y (es)	3
		- N (0)	1
		- ^ Or <ret></ret>	1
3 NAM	IE:	- 1-30 free text characters	1

HBHC Provider File Report Option Sample Session

Select Manager Menu Option: HBHC Provider File Report (132)
DEVICE: HOME// Printer name or <RET>

Re-Transmit File to Austin Option Sample Session

Select Manager Menu Option: Re-Transmit File to Austin

The following message(s) will appear:

This option re-transmits the same data included in the last file created for transmission to Austin. It should only be run under special circumstances and should be coordinated with Austin. Do you wish to continue? NO//

Answering "No" or <RET> to this message returns the user to the Manager Menu with no transmission occurring.

If the user answers "Yes" to the "Do you wish to continue?" prompt, the following message indicates a background job has been initiated to retransmit the file to Austin.

- Re-transmission request has been queued.

Department of Veterans Affairs Decentralized Hospital Computer Program

HOSPITAL BASED HOME CARE USER MANUAL

Version 1.0 November 1993

Hines Information Systems Center Chicago, Illinois

Preface

The Hospital Based Home Care (HBHC) software package is a Decentralized Hospital Computer Program (DHCP) software application developed for use by the HBHC Program at the Department of Veterans Affairs medical centers. The software package includes data collection, electronic record transmission to Austin, and report generation capabilities.

This user manual is designed for use by the HBHC software package user. It provides step-by-step data entry instructions, information on transmitting data to Austin, and examples of all software package reports. All information necessary to use the HBHC software package is included.

Preface

Table of Contents

Introduction	. 1
OrientationOrientation	.3
Package Conventions	. 5
Package Management	.7
Package Operation	
Package Startup	. 10
HBHC Information System Menu	.13
Make Appointment Option	. 15
Cancel Appointment Option	
Evaluation/Admission Data Entry Option	. 20
Visit Data Entry Option	. 28
Discharge Data Entry Option	.31
Reports Menu	
Evaluation/Admission Data Report by Patient (80) Option	.40
Patient Visit Data Report (80) Option	.43
Discharge Data Report by Patient (80) Option	.45
Episode of Care/Length of Stay Report (80) Option	.48
Program Census Report (80) Option	. 50
Team Census Report (80) Option	. 52
Case Manager Census Report (132) Option	. 55
Provider Census Report (132) Option	. 58
Admissions/Discharges by Date Range Report (132) Option	.61
Visit Data by Date Range Report (80) Option	.64
QA Indicator Report (80) Option Sample Session	.66
Transmission Menu	.67
Build/Verify Transmission File Option	.69
Form Errors Report (80) Option	
Edit Form Errors Data Option	.74
Transmit File to Austin Option	.76
System Parameters Edit Option	. 79
Provider File Data Entry Option	.81
Clinic File Data Entry Option	.84
HBHC Provider File Report (132) Option	.86
Re-Transmit File to Austin Option	.89
Printer Information	.91
Glossary	.93
Appendix	
Sample Sessions	.99

Table of Contents